



Mediation Training Programme

A facilitative and evaluative approach to mediation in the built environment

18 - 22 January 2021 &

25 - 27 January 2021

Conducted online

rics.org/SEAmiation-my

Highly practical and intensive, the **RICS Mediation Training Programme** will prepare you to mediate the most complex disputes to the highest standards across land, property, construction and infrastructure.

This online course is divided into two modules consisting of the facilitative and evaluative approaches to mediation.

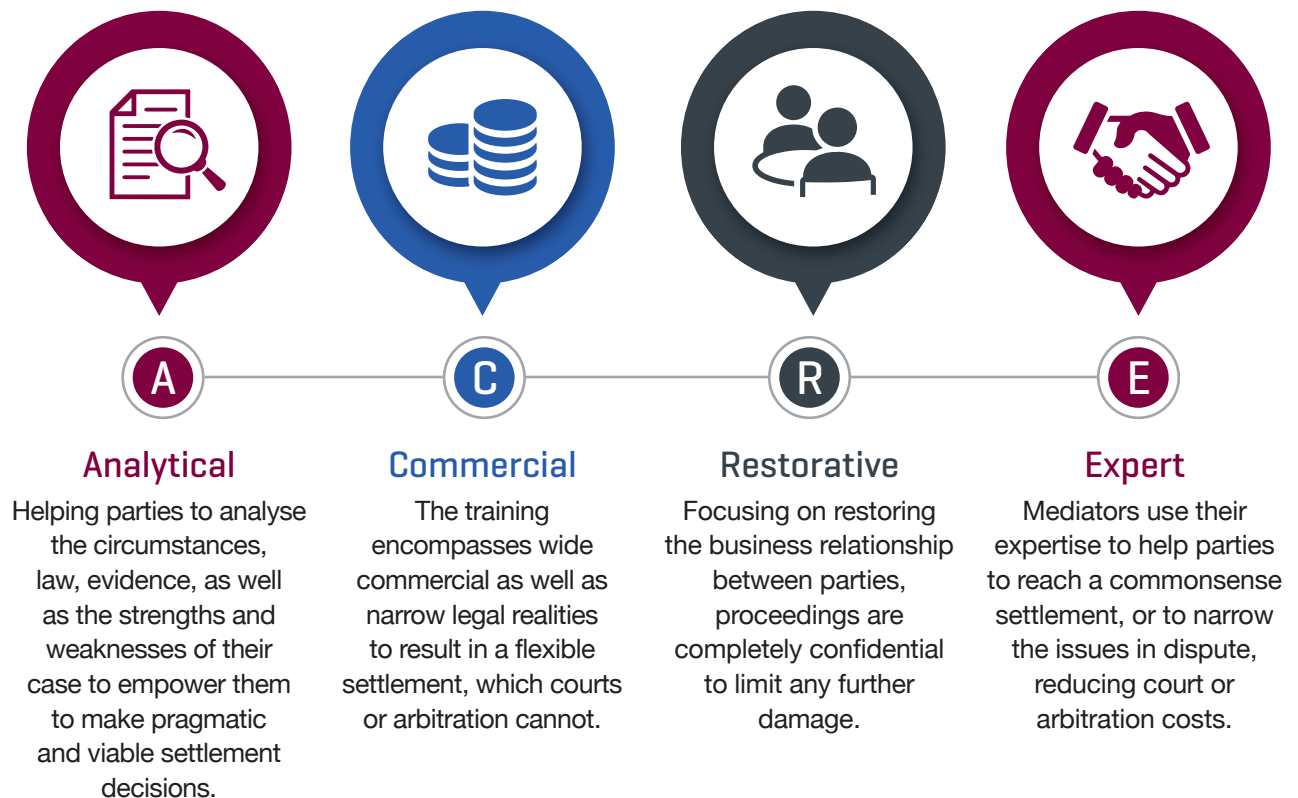
Our expert trainers will provide you with in-depth, practical coaching and you will receive feedback from both your trainer and your peers.

Who should attend?

Our delegates come from a variety of backgrounds and include professionals in land, construction, real estate, local authorities as well as legal practitioners and members of government departments. This course is also suitable for those who are representing parties in mediation.

The RICS Mediation Training Programme adopts the ACRE approach.

RICS mediation training is pragmatic and practical and teaches mediators to think:



Course content and pricing

Module 1

Introduction to Mediation and Mediation Advocacy

18, 20, 21 January 2021: 12pm – 5:30pm

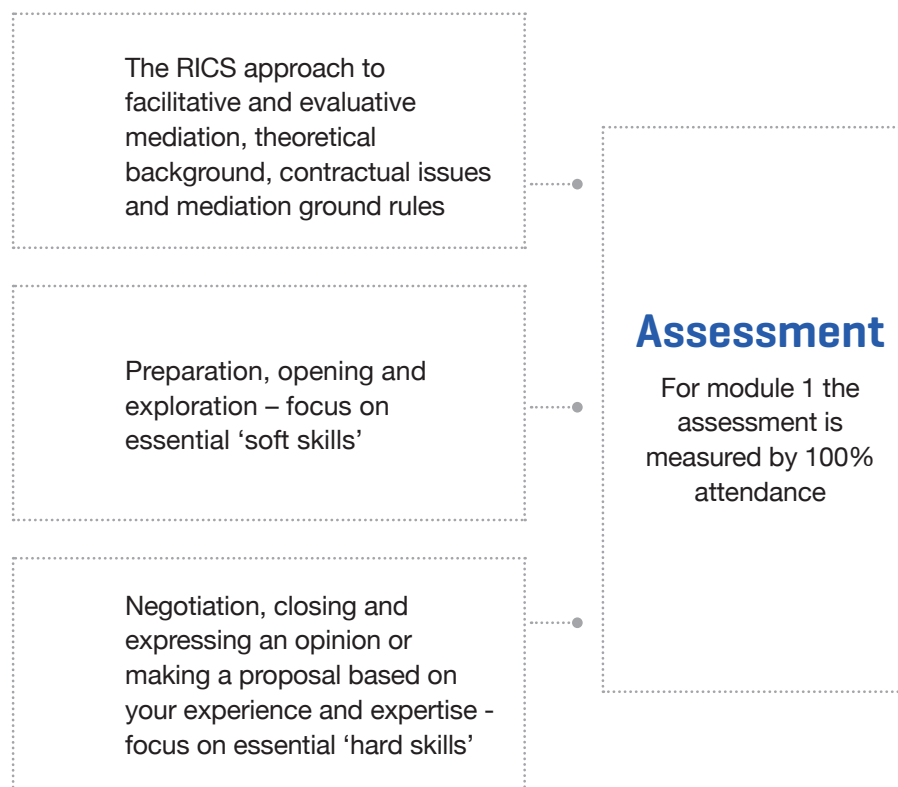
19 January 2021: 12pm– 5:45pm

This introductory module provides the essential baseline skills to enable you to develop and expand on your proficiency as a party representative. This module will provide you with a detailed introduction to facilitative and evaluative mediation with hands-on coaching and feedback provided throughout role play exercises.

As part of the introduction, delegates will gain an understanding of when the evaluative approach will be more appropriate.

Module 1 learning outcomes

- Appreciate and anticipate the complexities, pitfalls and opportunities of acting as both facilitative and an evaluative mediator
- Develop the skills to mediate successfully in a variety of commercial situations
- Build a high level of expert knowledge and experience - act effectively as a mediation advocate



Module 2

Practical Evaluative Mediation Skills

22 January 2021: 11:45am - 5:30pm;

25 January 2021: 12:45 pm - 05:30 pm;

26 January 2021: 01:00 pm - 04:45 pm;

27 January 2021: 12:45 pm - 05:15 pm

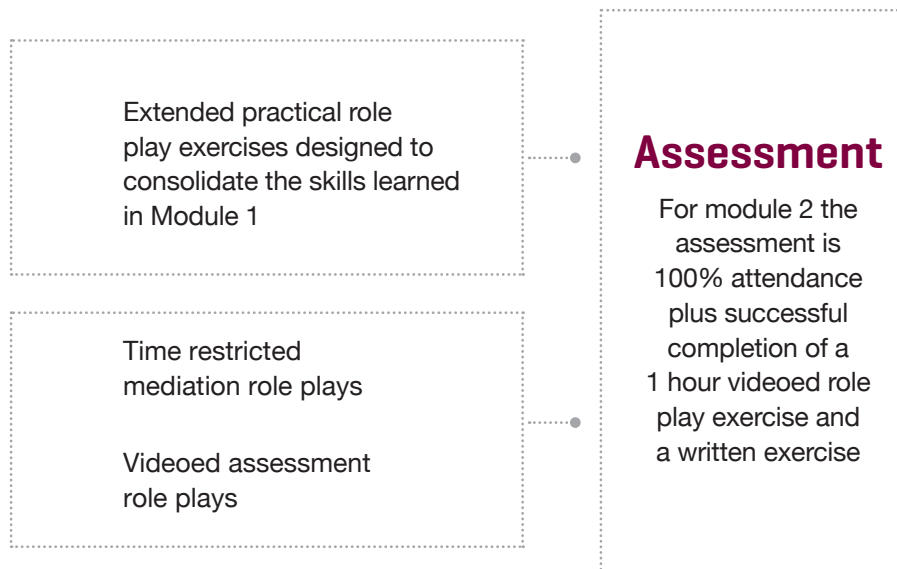
This module will develop your technique as a facilitative and evaluative mediator, building on the knowledge of both disciplines you have gained in module 1. You will be guided through a variety of practical situations and will also learn how to deal with challenges that are specific to the evaluative mediation process. These will include how to use your sector skills and experience.

Module 2 learning outcomes

Understand the matter appropriately to:

- Help the parties consider the merits of the various options for settlement that emerge during the negotiation
- Help the parties understand the risks associated with taking the matter to court or arbitration through a process of robust reality testing
- Explore the prospects of success in court or arbitration based on what has been revealed during the mediation process
- Help the parties to achieve an outcome based on wider commercial as well as narrow legal grounds

100% attendance is required by all participants for the full 8 days.



Registration fees

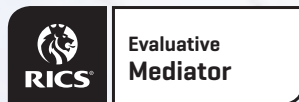
RICS professional including AIAC member and RISM member
Non-member

MYR 5,600
MYR 7,000

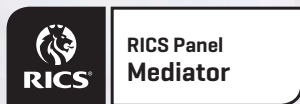
What will I receive at the end?

Successful completion of modules 1 and 2 entitles you to apply for admission to the **RICS International Panel of Dispute Resolvers**. This would allow you to be considered for appointment by RICS to act as a mediator.

Accreditation by RICS entitles you to use this logo on your letterhead and business cards etc:



Members of the RICS President's Panel will also be entitled to use this logo:



Status and recognition

- The RICS Mediation Programme is recognised by the International Mediation Institute (IMI) as a qualifying programme enabling those that successfully complete the RICS programme to apply for IMI certification.
 - Successful completion of both Modules 1 and 2 is recognised by the Chartered Institute of Arbitrators (CIArb) and entitles you apply to become a CIArb Member.
 - The programme is also recognised by the Civil Mediation Council (CMC).*
- *This also requires a face to face assessment.



- The RICS ACRE™ Mediation Training programme is a Singapore International Mediation Institute (SIMI) registered training programme.

Upon successful completion of the training programme, you will have the option to join the SIMI Credentiaing Scheme as a SIMI Accredited Mediator Level 1



Why choose RICS as your training provider?

RICS Dispute Resolution Service (DRS) training courses ensure that you are well equipped to respond to the changing demands of the market by enhancing your skills as a dispute resolution professional and expert witness.

With over 40 years providing support and guidance to the built environment sector, we are confident that we can support you with our immense pool of industry knowledge and experience.

How to enrol

For further information please get in touch and our dedicated training team will be happy to assist you.

e sea@rics.org
m +6012 3519 229

Eligibility

This programme is only applicable for participants/ applicants who are based in Malaysia or their work is based in Malaysia.

For Malaysians, we advise that a copy of your Malaysian Identification Card be provided, whilst for participants who are non-Malaysians but are based in Malaysia, please provide a copy of your work permit. Please email the requested documents to sea@rics.org when you register for the programme.

Booking form:

RICS/AIAC/RISM member:

☐ MYR 5,600/participant

Non member:

☐ MYR 7,000/participantDelegate information

Salutation (Mr/Ms/Dr): _____ Surname: _____ Given name: _____

Membership no. (if applicable): _____

Designation: _____

Company: _____

Correspondence address: _____

Office number: _____ Mobile number: _____

Email address: _____

Registered under company or personal account: _____

How did you find out about this event: _____

Currency of payment: In Malaysian Ringgit☐

By Bank transfer: RICS International Limited

Name of Bank: HSBC Bank Malaysia Berhad

Account No: 105-351621101

Swift Code: HBMBMYKL

Bank address: KLH main office, No 2, Leboh Ampang, 50100, Kuala Lumpur
(Please email payment slip to Ms Ava - sea@rics.org for verification)

Payments from overseas may only be made in Malaysian Ringgit, by International Monetary Order (subject to bank charge and shall be liable by payer)

☐Cheque – cheques should be crossed and made payable to
“RICS INTERNATIONAL LTD”

Mail to:

RICS, Suite 25, Axiata Tower Level 31, 9 Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia

Please return registration form and fee to sea@rics.org.



Confidence through professional standards

RICS promotes and enforces the highest professional qualifications and standards in the valuation, development and management of land, real estate, construction and infrastructure. Our name promises the consistent delivery of standards – bringing confidence to markets and effecting positive change in the built and natural environments.

Americas

Latin America

ricsamericalatina@rics.org

North America

ricsamericas@rics.org

Asia Pacific

Australasia

australasia@rics.org

Greater China (Hong Kong)

ricshk@rics.org

Greater China (Shanghai)

ricschina@rics.org

Japan

ricsjapan@rics.org

South Asia

ricsindia@rics.org

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EMEA

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United Kingdom RICS HQ

contactrics@rics.org