

REVITALISATION UNLEASHED

TABLE OF CONTENT

01 ABOUT THE AIAC

- 01 AIAC
- 03 Minister In Charge
- 05 AALCO
- 05 AALCO Secretary-General
- 07 AIAC Advisory Board
- 08 Message from the Chairman of the AIAC Advisory Board
- 09 Director of the AIAC
- 09 Director's Message
- 12 Our People (The AIAC Team)

12 2023 OVERVIEW

- 13 Number of cases with the AIAC
 - total matters referred to the AIAC in 2023;
 - overview of monthly case registration;
 - total amount in dispute to total matters referred to the AIAC in 2023;
 - total number of appointments by categories.
- 15 Total number of panellists to date
- 15 Total number of events and capacity buildings
 - conferences;
 - colloquia;
 - workshop;
 - evening talk;
 - training;
 - others.
- 18 Total number of agreements entered (collaboration, MOUs, cooperation etc)
- 19 All speaking engagements
- 21 Strategic Partnerships
- 22 Total number of room bookings

03 CASE ANALYSIS

- 23 Case analysis for Arbitration
 - pre-registered cases in 2023;
 - registered cases in 2023;
 - · administered vs ad hoc:
 - administered vs ad hoc monthly registration;
 - · domestic vs international registration;
 - foreign nationalities in 2023;
 - · amount in dispute;
 - · area of disputes.
- 26 Case analysis for Adjudication
 - historical case registration since 2014;
 - pre-registered cases in 2023;
 - registered cases in 2023;
 - · monthly case registration in 2023;
 - · amount in dispute;
 - project site locations;
 - parties' representatives;
 - gender diversity in appointment of adjudicator;
 - · appointment of adjudicators;
 - number of withdrawn cases.
- 30 Case analysis for Mediation
 - historical case registration since 2021 (pre-registered vs registered).
- 30 Case analysis for DNDR
 - historical case registration since 2021;
 - · geographical origins of parties in 2023;
 - geographical origins of panellists in 2023.
- 31 Case analysis for ADNDRC
 - historical case registration since 2021;
 - geographical origins of parties in 2023;
 - geographical origins of panellists in 2023.

04 EMPANELMENT IN 2023

- 33 Total Arbitrators empanelled in 2023
- 33 Total Adjudicators empanelled in 2023
- 34 Total Mediators empanelled in 2023
- 34 Total DNDR Panellist empanelled in 2023
- 35 Gender diversity of newly empanelled professionals
- 35 Nationality of newly empanelled professionals

05 EVENTS AND CAPACITY BUILDING IN 2023

06 AIAC'S PRODUCTS

- 42 AIAC Arbitration Rules 2023 and AIAC i-Arbitration Rules 2023
- 42 Asian Sports Arbitration Rules
- 43 AIAC Mediation Rules 2023
- 43 AIAC Adjudication Rules & Procedure
- 43 AIAC Guide to Domain Name Dispute Resolution
- 44 AIAC's Standard Form of Building Contract
- 44 AIAC's Standard Form Software Development Contract
- 44 Protocol for Virtual Arbitration Proceedings and Virtual Mediation Proceedings

07 BREAKDOWN OF AIAC AGREEMENTS

- 45 Number of agreements entered over the year
- 45 By type (collaboration, MOU, cooperation, etc)
- 45 By region

08 AIAC'S FACILITIES AND SERVICES

- 46 Number of room booking
- 46 Purpose of room booking
- 47 Details of the AIAC Facilities
 - tribunal room:
 - hearing room;
 - · breakout room;
 - seminar room;
 - auditorium;
 - library;
 - dining area;
 - pavilion area;
 - · koi fish pond and natural surroundings.
- 47 Details of the AIAC Services
 - State-of-the-art equipment;
 - CRT system;
 - Event management;
 - Fundholding arrangement;
 - Printing, photocopying and fax;
 - · Food catering;
 - · Free parking;
 - EV charging station;
 - Internet access.
- 49 Rates for the rental of room booking and utilisation of the AIAC's services

09 ONGOING AND FUTURE PLAN

10 VISION FOR THE FUTURE

ABOUT THE AIAC



state-of-art facilities which allows for Ultra-HD video recordings with specialised court-style video capture, supplemented by Smart Voice-Tracking microphones and automated Audio-to-Text transcription for ease of user interface.

The AIAC provides a complete set of alternative dispute resolution ("ADR"), holistic dispute management and dispute avoidance services.

In August 2023, as part of its significant milestones, the AIAC launched its new suite of Rules comprising of the AIAC Arbitration Rules 2023, AIAC i-Arbitration Rules 2023 and AIAC Mediation Rules 2023. Modelled after the UNCITRAL Rules, the AIAC's new suite of Rules is an enhancement to the previous AIAC 2021 Rules, and focuses on clarity, simplicity and autonomy as well as the best practises in other jurisdictions. Subsequently, in October 2023, the AIAC launched the Asian Sports Arbitration Rules, the latest addition to the AIAC's new suite of Rules. The Sports Rules were drafted to address the specific nuances and challenges that often arise in the world of sports.

The AIAC also facilitates Adjudication matters under the AIAC Adjudication Rules & Procedures. It is also the sole adjudication authority authorised by the statute for the administration of adjudications under the Construction Industry Payment and Adjudication Act 2012, setting competency standards and criteria of an adjudication, determination of standard terms of appointment of

an adjudicator and fees for the adjudicator's services. In addition, the AIAC provides domain name dispute resolution services under the auspices of the Asian Domain Name Dispute Resolution Centre ("ADNDRC") for UDRP matters and the Malaysian Network Information Centre ("MYNIC") for MYDRP matters.

The AIAC offers additional services such as multi-currency support and fund-holding arrangement. Notably, withholding tax does not apply to payments (such as the release of funds deposited) made by the AIAC when held as a stakeholder for foreign arbitrators and parties. Additionally, the AIAC also has Fly-in/Fly-out exemption that allows both foreign practitioners and lawyers to enter Malaysia for arbitral proceedings without being subjected to the 60-day restriction.

Apart from administrative functions, the AIAC is also given the task of promoting and organising capacity-building events in ADR. It spearheads various initiatives to fulfil this mandate by organising various workshop series, conferences, evening talks, roadshows as well as certificate programmes for legal practitioners, members of the academia, and other professionals who are interested in ADR.

The AIAC is presently led by its Director, Datuk Professor Sundra Rajoo. It also has a Board of Advisors, chaired by Professor Dato' Dr. Rahmat bin Mohamad, and comprises renowned domestic and international arbitrators and senior legal practitioners.



MINISTER IN CHARGE



YB DATO' SRI AZALINA OTHMAN SAID

MINISTER IN THE PRIME MINISTER'S DEPARTMENT (LAW AND INSTITUTIONAL REFORM)

The AIAC is a non-governmental and not-for-profit arbitral international institution established pursuant to a Host Country Agreement between Asian-African Legal Consultative Organization ("AALCO") and the Government of Malaysia. Due to the Centre's legal nature and its essential role and function as a facilitator of ADR, it falls within the scope of the Minister in charge of the Legal Affairs in the Prime Minister's Department. It has been accorded independence and certain privileges by the Government of Malaysia for the purposes of executing its functions as an independent international organisation.

Malaysia's de facto Minister in the Prime Minister's Department (Law and Institutional Reform) is YB Dato' Sri Azalina Othman Said.

YB Dato' Sri Azalina graduated with a Bachelor of Laws (Honours) from Universiti Malaya in 1988. She went on to pursue a postgraduate degree at the London School of Economics and Political Science where she obtained a Master of Law (LLM) in 1990.

She started her legal career in Malaysia as a legal assistant at Messrs Raja, Darryl & Loh. Upon gaining experience, she went on to become an associate partner at Azalina, Chan & Chia law firm and, later, Skrine & Co.

In 2002, she joined Zaid Ibrahim & Co, the largest law firm in Malaysia, as a partner.

YB Dato' Sri Azalina made history as the first woman to be appointed as Youth and Sports Minister in 2004 and the first woman to be appointed as Deputy Speaker of the House of Representatives in 2020. She was previously the head of Puteri UMNO in 2001. She has also served as the head of UMNO's Civil Action Bureau from 2000 to 2004, Minister in the Prime Minister's Department from July 2015 to May 2018, and Special Advisor to the Prime Minister (Law & Human Rights) from October 2021 to September 2022.



YB TUAN M. KULASEGARAN

DEPUTY MINISTER IN THE PRIME MINISTER'S DEPARTMENT (LAW AND INSTITUTIONAL REFORM)

YB Tuan M. Kulasegaran is the Deputy Minister in the Prime Minister's Department (Law and Institutional Reform) since December 2023.

He was admitted as a Barrister at Lincoln's Inn in London in 1982. He was first elected to Parliament through a by-election in Teluk Intan. Subsequently, in the year 2004, 2008,

2013 as well as the 2018 elections, he shifted to the parliamentary seat of Ipoh Barat in Perak and won in each of the elections.

YB Tuan Kulasegaran served as the Minister of Human Resources from May 2018 to February 2020 in the Pakatan Harapan administration. He was made Chairman of the Malaysia chapter of the

Parliamentarians for Global Action (PGA) in 2019. He has been advocating for the ratification of the Rome Statue to the International Criminal Court (ICC) as well as the Arms Trade Treaty (ATT). He also advocates the need for Malaysia to call for the Abolishment of the Mandatory Death Penalty.

AALCO



The Asian-African Legal Consultative Organization ("AALCO") was established in 1956 as the fruit of the Bandung Conference (1955), Indonesia. It is an international organisation comprising 47-member states from across the region. Its main functions include assisting the Member States in drafting constitutions, model legislations and bilateral agreements, as well as providing expertise and assistance to Member States in the appointment of arbitrators and other matters relating to arbitral proceedings as well as training for arbitrators.

The AIAC, previously known as the Kuala Lumpur Regional Centre for Arbitration ("KLRCA") was the first of its kind to be established under the auspices of the AALCO. The six regional arbitration centres are located in Egypt, Nigeria, Iran, Kenya, Hong Kong as well as Kuala Lumpur.

The AALCO also monitors the development of regional centres for arbitration established under its auspices with the primary aim of promoting and providing for international commercial arbitration in the Asian-African regions.

AALCO SECRETARY-GENERAL



Dr. Kamalinne Pinitpuvadol, the present Secretary-General of Asian-African Legal Consultative Organization (AALCO) took office on 1st January 2022. He is the seventh Secretary-General of AALCO.

With a career spanning over decades, Dr. Kamalinne Pinitpuvadol's has made significant contributions in different fields. He holds a Bachelor's degree in law from Chulalongkorn University (Bangkok, Thailand), Master's degree in International law (Diplôme d'études approfondies or DEA) from Universite Robert Schuman, Doctorate in International Law from the Université Robert Schuman, also known as Strasbourg III. In the year 1991, he attained a Doctorate in international law (Docteur en Droit) University of Strasbourg, France.

He commenced his career as a lecturer at the Faculty of Law of Chulalongkorn University, putting his erudite knowledge to the best possible use. During that time, he continued to research in the areas of private international law, international investment international trade law, international economic law, international law on children's rights and European Union law. Additionally, he was appointed as the Executive Director of Child Rights ASIANET, a regional centre founded by the Faculty of Law, the International Law Association of Thailand (ILAT) and the United Nations Children's Fund for East Asia and the Pacific (UNICEF/EAPRO) aimed to promote and protect rights of children in Asia and the Pacific. Mr. Pinitpuvadol was also the Secretary-General of the International Law Association of Thailand spearheading the preparation of the Thailand Journal of International Law. He has had the distinction of being appointed as the Associate judge at the Central Intellectual Property and International Trade Court.

In the year 2003, assumed the office of the Vice President for Research Affairs and Director of Master Program on Business Law. Between the years 2008 and 2014, he served as Deputy Executive Director at the Knowledge Network Institute of Thailand, Ministry of Education, a public policy engagement organization focusing on higher education. Furthering his work in public policy and good governance, Dr. Kamalinne Pinitpuvadol also led the Institute of good governance for universities as the Director.



In 2015, he assumed the role of Executive Director at the International Institute for Trade and Development (ITD), which is a public organisation aimed to provide academic services for training and research in the fields of trade and development. During his tenure, Dr. Kamalinne Pinitpuvadol has seen to fruition his work to revitalize and strengthen the organization, as well as his work in promoting and strengthening knowledge on various issues and related to trade. investment development through conferences, seminars, workshop, training programmes and research programmes. Under his astute leadership the ITD witnessed increased engagements with other international organizations and regional organizations. ITD closely cooperated with UNCTAD, WTO, ITC, UNCITRAL, UNESCAP and ICSID. Pertinently, ITD also embarked on several capacity building and research programmes with various national and regional organisations such as APEC, ASEAN, Asia-Pacific Research and Training Network on Trade (ARTNeT),

Economic Research Institute for ASEAN and East Asia (ERIA), ASEAN Law Association (ALA), Asian Society of International Law (Asian SIL), CUTS International, Mekong Institute (MI), Economic Research Institute for Trade (ERIT) of Lao PDR, Institute of Malaysian and International Studies (IKMAS), Trade Training and Research Institute (TTRI) of Cambodia and Free Trade University (FTU) of Vietnam.

In the last few years, Dr. Kamalinne Pinitpuvadol has held the position of Advisor to the National Security Council of Thailand and Senior Legal Expert on international law at Department of International Economic Affairs, Ministry of Foreign Affairs. In January of 2020, represented the Kingdom of Thailand in the meeting of UNCITRAL Working Group III (ISDS reform).

Dr. Kamalinne Pinitpuvadol has contributed greatly to the social justice causes and had held the position of Expert Committee member of Committee on Children's rights of

the Department of Children and Youth Affairs. Additionally, he has also held the position of member of the Expert Committee various organizations such International Advisory Board of CUTs International, Committee on Legal affairs of the Board of Investment, Foreign Affairs Committee of the Office of Trade Competition Commission, Academic and Research Committee of the Thailand Institute of Justice and Committee on the Executive Course on Thailand and ASEAN in the Global Political Economy of the College **Politics** Governance, and Prajadhipok's Institute. Amidst his numerous responsibilities, Dr. Kamalinne Pinitpuvadol continues to teach occasionally at the Faculty of Law of Chulalongkorn University.

Established under a Cooperation Agreement between the Royal Thai Government and UNCTAD during the Tenth Session of the United Nations Conference on Trade and Development (UNCTAD X) held in Bangkok in February 2000, ITD is a center of excellence in training and research in the field of international trade, finance, investment and development in order to serve the needs of public and private sectors in the Asian region and sub-region. ITD aims also to foster the cooperation on trade, finance, investment and development between countries in the region and sub-region through collaborative research projects and to collaborate with UNCTAD and other international organizations to disseminate knowledge gained to developing countries in the region and sub-region.

AIAC ADVISORY BOARD



CHAIRMAN, AIAC ADVISORY BOARD



Professor Dato' Dr. Rahmat bin Mohamad serves as the Chairman of the AIAC Advisory Board. He is a Malaysian legal scholar and professor of law at the Universiti Tecknologi Mara. He pursued law at the Institut Teknologi MARA and thereafter obtained his LL.M. at Bristol University, England, in 1986. He attained his Ph.D. at the University of Aberystwyth, United Kingdom in the year 2000.

He had held several distinguished appointments and made significant contributions in the field of law. He has served Universiti Teknologi MARA in Shah Alam in various capacities from the year 1986. From 2003 to 2005, he was the Assistant Vice Chancellor (Quality and Knowledge Advancement). From 2005 to 2008, he was the Deputy Vice Chancellor (Research and Innovation). In the year 2016, he was the Assistant Vice Chancellor (Strategy) and in 2017 he was appointed the Dean of Law Faculty.

Professor Dato' Dr. Rahmat bin Mohamad's affiliation with AIAC dates back to the year 2008 when he was appointed as the Fifth Secretary-General of AALCO. He has the distinction of being unanimously reappointed in 2012 which is proof of the quality of his leadership. He is credited with revitalising and strengthening AALCO on the financial and substantive front, which enabled AALCO to fulfil its mandate entrusted by the Member States seamlessly. His tenure at AALCO is marked, from among other things, with the introduction of AALCO Journal of International law, creation of the Eminent Persons Group comprising of eminent international law practitioners and jurists and an enhanced participation in the work of the International Law.

In recognition of his exemplary leadership, Professor was appointed as the November 2018, Deputy Vice Chancellor (Industry, Community and Alumni Network) of Universiti Teknologi MARA. He was the Chairman of National Sports Institute of Malaysia for the term 2019 - 2021.

On 23rd March 2021, on the recommendation of the Bureau and the candidates proposed by the International Union for Conservation of Nature (IUCN) World Commission on Environmental Law, the IUCN Council appointed Professor Dato' Dr. Rahmat Mohamad as the Deputy Elections Officer.

Professor Dato' Dr. Rahmat Mohamad was also appointed as the Chairman of the Human Rights Commission of Malaysia (SUHAKAM) for the term 2022 – 2025. He resigned from his post with SUHAKAM with effective from 31st August 2023 and is now the Chairman of the AIAC Advisory Board for 2023-2025 term, following an appointment made by the Minister in the Prime Minister's Department (Law and Institutional Reform) YB Dato' Seri Azalina Othman Said.

MESSAGE FROM THE CHAIRMAN OF THE AIAC ADVISORY BOARD

As the Director of AIAC, Datuk Sundra Rajoo, presents the AIAC annual report to the Government and Asian–African Legal Consultative Organization (AALCO), I am honoured to convey my message as the Chairman of the AIAC Advisory Board.

The AIAC's retrospective contemplation of the accomplishments and trials of the year 2023 reveals a journey characterised by resilience, adaptability, and an unwavering dedication to excellence in alternative dispute resolution.

On 16th March 2023, Datuk Sundra Rajoo assumed the esteemed position of Director of AIAC under the aegis of the Government of Malaysia and in consultation with the Asian-African Legal Consultative (AALCO). Organization His proactive involvement has propelled the AIAC into a highly sought-after arbitration centre in the Asian region. Undoubtedly, the AIAC will continue to reach unprecedented heights under his sagacious leadership.

On 23rd August 2023, the Government of Malaysia formed the AIAC Advisory Board, and I had the privilege of being the chairman of the AIAC Advisory Board. The AIAC Advisory Board's function is to act as a check and balance on the management of AIAC. It is also to assist AIAC in formulating policy so that AIAC remains independent and can compete with other centres in the region.

The growing inclination to resolve commercial disputes within the region is a discernible trend within the international community. The pro-arbitration stance adopted by jurisdictions in this region has significantly elevated the standing of arbitration, fostering a robust ecosystem that continues to flourish.

Datuk Sundra has persistently advanced innovation in alternative dispute resolution (ADR) processes and procedures during the

year 2023. These initiatives underscore the AIAC's commitment to remaining at the forefront of developments in ADR.

I am delighted to extend my congratulations to Datuk Sundra for his outstanding efforts in driving numerous activities that have significantly enhanced the visibility of the AIAC on the international stage.

Promoting the AIAC in the international arena is a challenging task. It requires tremendous effort and time to progress the AIAC. I recently undertook to represent the AIAC and attended the Dubai Arbitration Week between 10th to 17th November 2023.

The Dubai Arbitration Week is a prestigious international platform that attracts key stakeholders, experts, and influencers in the field. The meticulous planning and execution of marketing initiatives by the AIAC have not only enhanced the visibility of the institute but have also positioned it as a key player in the field of ADR.

During the Dubai Arbitration Week, I was involved in back-to-back promotional activities, leaving little time for rest. Successfully promoting our centre on the international stage requires a combination of knowledge, time, skill, and a genuine enthusiasm for alternative dispute resolution (ADR).

The AIAC's participation has served as a powerful promotional tool, creating awareness about our center's capabilities, expertise, and contributions within the international ADR community. This increased visibility is crucial for attracting opportunities, including projects, collaborations, and engagements that align with the AIAC's strategic objectives: to compete with other centres in the region.

Moving forward, we should capitalise on the momentum generated by the earlier

marketing efforts, including leveraging the relationships established earlier, pursuing collaboration opportunities, and positioning the AIAC as the go-to arbitral institute for ADR services.

As we look forward, I am confident that the AIAC Advisory Board's continued dedication will be paramount in building upon the momentum that we have generated.

I sincerely thank our Board members, partners, Datuk Sundra and the AIAC team for their unwavering support and dedication. Together, we will continue to shape a future where the Asian International Arbitration Centre stands as an unwavering beacon of excellence in the international arbitration landscape.

Once again, congratulations on this impressive activities report within a remarkably short timeframe of 9 months.

Professor Dato' Dr. Rahmat Bin Mohamad
Chairman of the AIAC Advisory Board

15th December 2023

DIRECTOR OF AIAC



Datuk Sundra Rajoo was appointed as the Director of the AIAC for the second time by the Government of Malaysia in consultation with the AALCO on 16th March 2023. He was first appointed as the Director of the Centre, then known as the KLRCA, back in 2010.

Datuk Sundra completed his first honours degree in Housing, Building and Planning in Malaysia from Universiti Sains Malaysia, Penang, two degrees in Architecture and Town Planning in Australia, and a law degree from the UK. He secured a Masters in Construction Law and Arbitration (with merit) in Leeds, and a Master in Philosophy in Law (Chevening Award holder) in Manchester University. In July 2015, he was conferred an Honorary Doctorate in Laws from the Leeds Beckett University.

He is a professional Architect and Registered Town Planner, an Advocate and Solicitor of the High Court of Malaya (non-practising), and a Chartered Arbitrator. He is currently the President of the Asian Institute of Alternative Dispute Resolution (AiADR). He has served as the former Chairman of the Chartered Institute of Arbitrators Malaysia Branch (2000-2002) and Chairman of the Asian Domain Name Dispute Resolution Centre (ADNDRC), Founding President of the Society of Construction Law, Malaysia, former Deputy-President of the Malaysian Institute of Arbitrators, and former President of the Asia Pacific Regional Arbitration Grouping (APRAG), which is a federation of nearly 40 arbitral institutions in the Asia Pacific region.

He was also a Council Member of the Malaysian Institute of Architects for the years 1990-1992 and 1993-2001.

Datuk Sundra is the first Malaysian to be admitted as a member of the Academy of Experts in England. In over 310 international and domestic arbitration proceedings, he has been appointed in various capacities, as either Chairman, Co-arbitrator and Sole arbitrator, under various arbitral institutions such as the VIAC, SIAC, ACIC, HKIAC, KCAB, WIPO, CIETAC, CRCICA, ICA, UNCITRAL and other International Rules. He sits regularly as an arbitrator in Malaysia, and many other regional and international jurisdictions.

As an academician, Datuk Sundra was an Adjunct Professor at the Law Faculty of University of Malaya, Visiting Professor at the Faculty of Built Environment, University of Technology Malaysia and Visiting Professor at the Law Faculty, National University of Malaysia. He was a pioneer member in the Monetary Penalty Review Committee set up under the Malaysian Financial Services Act 2013 for two terms. Datuk Sundra is a former Deputy Chairman of the Adjudicatory Chamber of the Ethics Committee by the FIFA Council.

He is a trusted authority in the field of arbitration, contract and construction law. He has authored, co-authored and edited several books, including: Law, Practice and Procedure of Adjudication - Vols 1 & 2, 2023, Lexis Nexis (LN), Standard Form of Building Contracts Compared - Vols 1 & 2, 2021, LN Standard Form of Building Contracts Compared (Volume 1 and 2), 2022; Law, Practice and Procedure of Arbitration in India, 2022; Law, Practice and Procedure of Arbitration, 2020; UNCITRAL MODEL LAW & ARBITRATION RULES (The Arbitration Act 2005 (Amended 2011 & 2018) and the AIAC Arbitration Rules 2018), 2019; A Practical Guide to Statutory Adjudication in Malaysia (3rd Edition), 2018; Law, Practice and Procedure of Arbitration (2nd Edition), 2017; and The Investment Treaty Arbitration Review (2nd Edition), 2016.²

Datuk Sundra was conferred the Panglima Jasa Negara which carries the title "Datuk" by his Majesty the Malaysian King on the occasion of his Majesty's birthday on 2nd June 2012.

DIRECTOR'S MESSAGE

On 16th March 2023, I was honoured to assume the role of the Director of Asian International Arbitration Centre (AIAC) again. I thank YAB Dato' Seri Anwar bin Ibrahim, the Prime Minister of Malaysia, YB Dato' Sri Azalina Othman Said, Minister for

for Law and Institutional Reform and HE Dr. Kamalinne Pinitpuvadol, Secretary-General of the Asian-African Legal Consultative Organization (AALCO) for consenting and appointing me as Director of AIAC for a period of two years.

I also acknowledge YB Senator Tan Sri Dato Sri Dr. Haji Wan Junaidi bin Tuanku Jaafar, now Tuan Yang di-Pertua Dewan Negara, YBhg Tan Sri Idrus bin Harun, former Attorney General of Malaysia and HE Dr. Kennedy Gastorn, Past Secretary-General of

² https://home.sundrarajoo.com/books/

Asian-African Legal Consultative Organization (AALCO) for facilitating my rehabilitation and comeback to AIAC.

I now fulfil my obligation as set out in my Contract for Services by submitting this report to YB Dato' Sri Azalina Othman Said, Minister for Law and Institutional Reform and Bahagian Hal Ehwal Undang-Undang of Prime Minister's Department representing the Malaysian Government. It is also simultaneously submitted to HE Dr. Kamalinne Pinitpuvadol, Secretary-General of the Asian-African Legal Consultative Organization (AALCO). It is also customary for the said report (without the financial matters) to be shared on our website and among our stakeholders.

Preparing this report is no longer a procedural task. It marks an important and special juncture in the role of the Director of AIAC. As I compile this report together with our team at the AIAC, it lingers a bittersweet moment that this report might mark the concluding chapter of position of the Director in the 46th year of the Centre history in Malaysia.

The reason being that *Bahagian Hal Ehwal Undang-Undang* in the presence of YB Dato' Sri Azalina Othman Said, Minister for Law and Institutional Reform had on 23rd November 2023 briefed the AIAC Advisory Board and the Senior Management of AIAC of the Government's plan to restructure the Centre by March 2024. The plans are now proceeding towards implementation.

The position of Director is abolished and replaced with the new structures of the Arbitration Court, Chief Executive Officer, Registrar and Executive Board. This proposed proactive action taken by the Government will lead to a radical change in the structure of AIAC and its mandate. We are now waiting for instructions on the form and impact of this shift in position.

I anticipate that with these upcoming structural changes, this familiar form of reporting from the Director of AIAC's perspective may soon become a thing of the past. Therefore, I express my gratitude for the opportunity to convey my message

through this report, potentially for the last time

Much like the adage, 'Rome was not built in a day', the form and reputation of the AIAC have taken years of hard work, perseverance, grit and an unmovable collective to their rightful positioning in the global arbitration landscape. I am proud that the AIAC stood tall despite numerous challenges. Over its 46th years of existence, AIAC has overcome most, if not all, of the challenges an arbitration institution can face. This report, prepared as of 15th December 2023, signifies the 9th month of my tenure in the AIAC. I have restarted and moved various initiatives to progress the reputation and effectiveness of the Centre.

The series of amendments to its Rules, namely AIAC Arbitration Rules 2023, AIAC Mediation Rules 2023 and AIAC i-Arbitration Rules 2023, reflect a commitment to ensure that AIAC's ADR mechanisms remain not only relevant but also effective in addressing emerging trends. Another notable example is the introduction of the Asian Sports Arbitration Rules, a groundbreaking framework tailored to address disputes within the sports industry.

As can be seen in this report, the total activities carried out in 2023 accumulated as many as 150 activities, signifying an increase of over threefold compared to its earlier years, namely between 2019 and 2022.

The focus of the Centre in 2023 was to gain global visibility and the reputation of AIAC. International marketing would ensure that AIAC is visible globally and builds a positive reputation. A well-known and respected arbitral institute would attract more international cases. It will also establish Malaysia as a hub for Alternative Dispute Resolution (ADR).

This enhances the institution's experience and expertise and contributes to the overall growth and development of the arbitration ecosystem within the country.

Overseas marketing by an arbitral institution can have a positive economic impact on the country. Increased international cases bring in foreign investment, legal professionals, and businesses, stimulating economic activity and potentially creating job opportunities in the legal sector.

In the globalised world, all countries compete to attract international business and investments. Malaysia, in particular the AIAC, has strengths in enhancing its attractiveness to global users. We have state-of-art facilities with a competitive price and a supportive legal system to encourage ADR. The 5-star Majestic Hotel across the road from Bangunan Sulaiman provides great synergies.

However, the return on investment (ROI) of marketing the AIAC in 2023 may be challenging to quantify precisely, as the return can only be measured over time as part of the business development and networking plan. However, the ROI could manifest in many ways, including business generation, enhanced the country's reputation, strategic alliances between countries and Malaysia, and improved operational efficiency.

Unfortunately, a travel application procedure was imposed on me on 12th October 2023. All overseas travel by me must be approved by the YB Minister in the Prime Minister's Department before I can physically represent the AIAC overseas. However, I am allowed to participate virtually, which I have endeavoured to do whenever the organisers had allowed it.

On 11th November 2023, another directive was issued by *Bahagian Hal Ehwal Undang-Undang* of the Prime Minister's Department suspending all overseas physical activities for myself and all AIAC personnel until further notice.

Navigating the challenge of advancing the AIAC's global initiatives without the ability to travel abroad has been a formidable task. Nevertheless, I sincerely appreciate the YB Minister's shared vision to boost AIAC's visibility and draw more businesses to Malaysia.

On 30th November 2023, there was a welcome easing of the YB Minister's travel

restrictions, allowing overseas travel applications by the Director direct to YB Minister to be considered on a case-by-case hasis

Building a reputable arbitration institute is no small feat; a supportive government is its cornerstone. Most top-tier arbitral institutions, for instance, are known to receive funding (including from the Government) without compromising the institute's autonomy.

Independence ensures that an arbitral institution remains impartial and neutral in its decision-making. It is an essential trait for gaining international recognition. This important feature that the Government has always given to the AIAC, independence, is the paramount feature that I have striven to promote, both to Malaysian and international users on a global scale.

Despite the challenges, my dedication to serving this beloved country remains steadfast. Recognising that there's still work to be done, albeit at a measured pace, fuels my commitment to carry through and enhance AIAC's mission to become a preferred ADR Centre in the world.

As such, I am honoured to present this Annual Report of the AIAC for the year 2023, which records the achievements of the AIAC throughout 2023.

A summary of activities is outlined as follows:

Among our many attainments, I am eager to share the launch of the revised suite of AIAC Rules on 24th August 2023, signifying a pivotal point in the progress of ADR. Driven by the objective of delivering pragmatic and cost-efficient dispute resolution services, the revised suite of rules is modelled after the time-tested UNCITRAL Framework.

The AIAC Arbitration Rules 2023 is designed to expedite dispute resolution with simplified provisions and streamlined procedures that offer greater clarity and customisation. Similarly, the AIAC Mediation

Rules 2023 is based on UNCITRAL's Mediation Rules and has much to offer for parties seeking a simple and efficacious resolution of disputes.

Equally, the AIAC i-Arbitration Rules 2023 offer a dedicated set of Rules that adhere to Islamic principles, allowing for reference to the Shariah Councils and experts to ensure a fair and just resolution process. They incorporate specific Islamic elements and principles to ensure consistency in interpretation, integrity of the arbitral proceedings, and enhanced party autonomy.

We are also in the process of launching the Islamic Standard Form of Building Contract. With the promise to expand its ADR products and services, we introduced the Asian Sports Arbitration Rules 2023 on 6th October 2023. This new addition is crafted to cater to the needs of the sports community and provide an effective and efficient mechanism for resolution of disputes.

I am very proud to share that the potential of sports rules, when presented at the LawInSport Global Summit 2023, had piqued the interests of many practitioners.

Continuing with our tradition, the AIAC hosted the 5th edition of our flagship event, Asia ADR Week 2023 under the captivating theme: 'PRISM: The Spectrum of ADR'. The event saw an overwhelming response with attendees from across the globe.

It was marked by a series of discussions and debates on the various facets of ADR by renowned practitioners and scholars. We are grateful to Professor Dato' Dr. Rahmat bin Mohamad¹ and YB Dato' Sri Azalina Othman Said² who graced the occasion and delivered the special address.

The world of arbitral dispute resolution grows complex by the day and the ADR community is battling new challenges and issues. In recognition of the evolving landscape of arbitration and its myriad developments and new challenges, our commitment to fostering awareness and insightful discussion is manifested through

the Evening Talk Series and Conferences convened by the AIAC which serve as a platform to explore and address the dynamic facets of ADR.

In June 2023, we held the Islamic Arbitration Conference.

In September 2023, the AIAC organised the International Conference on Arbitration in collaboration with LAWASIA, German Chamber of Commerce and Industry and German Federal Bar. The event was organised by the Malaysian Bar's Arbitration and Construction Law Committee and explored the future of dispute resolution in the context of technological advancements and global transformations.

In the same month, we joined hands with CIETAC Hong Kong Arbitration Center to hold a hybrid seminar on "Contemporary International Dispute Resolution Practice in PLAY: Asian Characters".

We also collaborated with the Legal Affairs Division of the Prime Minister's Department and others to organise the International Arbitration Colloquium 2023 which explored the issues of state sovereignty and immunity in commercial arbitration with reference to the Sulu case. In October 2023, we held the 'Indian ADR Week: Navigating the Future of International Arbitration in the Asia Pacific Region' in India.

This year, the Evening Talk Series explored the areas of Technology and Intellectual Property Disputes, reforms in India, arbitral proceedings in the time of sanctions and investor and state-related disputes in the Southeast Asia region, among others. Some of the distinguished speakers for the talks were Mr. Dmitry Kaysin (Managing Partner, RGD International Central Asia), Mr. Rinat R. Gareev (Attorney-at-law, New York; Washington, D.C.) and Mr. Gourab Banerji SA.

At AIAC, we understand that the growth and success of making ADR the preferred choice of dispute resolution necessitates a multi-faceted approach, each specialised

¹Fifth Secretary-General of the Asian-African Legal Consultative Organization (AALCO).
²Minister in the Prime Minister's Department (Law and Institutional Reform)

and designed for a specific purpose. Apart from providing a framework of rules, it is imperative to provide training on skill enhancement and professional development.

Most importantly, we must work with the younger generation and equip them to carry the mantle forward. To that end, the AIAC hosted the 7th AIAC Pre-Moot for the Willem C. Vis International Commercial Arbitration Moot between 10th and 12th March 2023 which was preceded by the AIAC YPG Conference. We were honoured to have Dr. Túlio Di Giacomo Toledo³ to deliver the Keynote Address. Additionally, we also conducted three mooting workshops throwing light on the arbitration processes and settings.

On our home-turf Malaysia, the AIAC has seen the success of CIPAA legislation, which has enabled faster resolution of disputes. Indeed, the number of adjudication cases at AIAC has soared since its inception. In pursuit of enhanced procedural and administrative efficiency, the AIAC CIPAA Conference was held in June 2023 to deliberate on legislative improvements. Additionally, we organised the Adjudicators Continuing Competency Development Workshop Series as part of the skill development for adjudicators. Delving into the various aspects of arbitration, we continue to train professionals with the AIAC Arbitration-in-Practice Workshops.

Apart from case management and capacity-building initiatives, our focus is now on expanding our international reach by forging strategic partnerships with leading arbitration institutions, organisations and various stakeholders worldwide. This year has seen AIAC extend its scope of collaboration with various international arbitral institutions and professional organisations. We have entered into 15 agreements in 2023.

As the AIAC enters its 46th year, we hope to extend the mutually beneficial agreements with multiple stakeholders, including the Malaysian Government, local partners, and international counterparts, and broaden our reach. With several projects underway at the AIAC, I am excited to lead these efforts to fruition. It is our ambition that 2024 shall mark yet another milestone in our continued journey to success.

I also take this opportunity to thank and extend our sincere gratitude to Professor Dato' Dr. Rahmat Bin Mohamad (Chairman) and the Advisory Council⁴ for their invaluable assistance, which played a pivotal role in facilitating our achievements. Their guidance and support have been instrumental in our success.

It is essential to acknowledge the shared objectives of the government. We both strive to elevate the AIAC's prominence, attract international businesses to Malaysia, and contribute to the nation's growth. The recent relaxation of travel restrictions signals a positive step forward, fostering a collaborative spirit that aligns with our collective vision.

Building a reputable arbitration institute requires perseverance, and I am confident that, with the government's continued support, we will overcome these challenges. Together, we can forge a path that strengthens the AIAC's global standing and contributes to the broader goal of establishing Malaysia as a hub for international dispute resolution.

I look forward to the journey ahead, confident that our collective efforts will propel the AIAC to greater heights on the global stage.

Emopour

Datuk Sundra Rajoo
Director of the Asian International
Arbitration Centre
15th December 2023

³Representative from the Permanent Court of Arbitration

'Professor Dato' Dr. Rahmat Bin Mohamad (Chairman), Datuk Ahmad Terrirudin Bin Mohd Salleh (Attorney General of Malaysia), Dato' Sri Khairul Dzaimee Bin Daud (Ketua Pengarah, Bahagian Hal Ehwal Undang-Undang, Prime Minister's Department), Tan Sri Mohamad Ariff Bin Md Yusof, Tan Sri Dato' Cecil W.M. Abraham, Professor Doug Jones, Dato' Firoz Hussein Bin Ahmad Jamaluddin, Datuk Shireen Ann Zaharah Muhiudeen, Dato' Philip Chan Hon Keong, Professor Philip Yang and Mr. Michael Chai Woon Chew.

OUR PEOPLE (THE AIAC TEAM)

The Centre has over 60 professionals from distinct backgrounds, cultures and histories. Spread across its different departments, such as Legal, Finance, Business Development, Human Resource and Operations, the members of the AIAC play their parts to provide the most effective and dynamic ADR services to our users from all over the world. The dedication and commitment to excellence integrated by every individual in the Centre is a testament to its endless accomplishments and continuous triumphs in the past years.

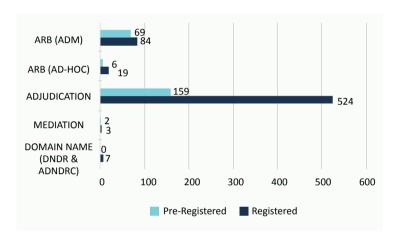
2023 OVERVIEW

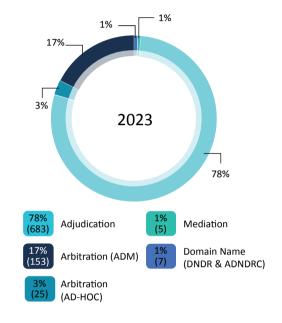
NUMBER OF CASES WITH THE AIAC

Total Matters Referred to the AIAC in 2023

In 2023, a total of 873 matters, including registered and pre-registered ones, were referred to the AIAC for dispute resolution.

Over 78.24% of cases (equivalent to 683 cases) received by the AIAC were adjudication matters, followed by 178 (20.39%) cases involving administered and ad-hoc arbitration.



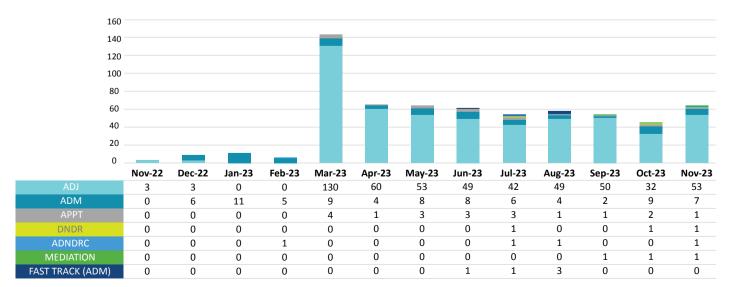


Overview of Monthly Case Registration

Registered

Out of the 873 matters received in 2023, a total of 637 cases were registered at the AIAC.

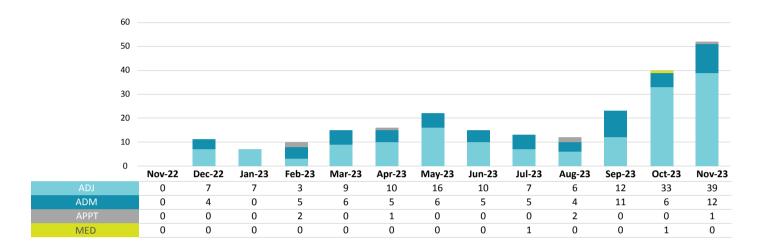
March 2023 saw the registration of 130 cases for adjudication. Incidentally, March 2023 has also been also been the busiest month of the year, as the AIAC received a total of 143 cases for registration.



Pre-Registered

At the AIAC, it is common for a matter to be assigned with a pre-registered case number ("PFC") before registration is finalised. PFCs arise when matters are referred to the AIAC without the accompanying relevant documents or requisite payment.

The PFC status is also conferred upon instances where parties decide not to pursue the matter by filing the Form of Notice to the Director of the AIAC to register the adjudication or arbitral proceeding. Similarly, the AIAC is also hindered from registering cases when the parties do not intend to proceed further with the proceeding in circumstances where a settlement is reached.



Total Amount in Dispute to Total Matters Referred to the AIAC in 2023

For 2023, the total amount in dispute for the AIAC-administered arbitration cases was around 3.5 Billion Malaysian Ringgit⁷ equivalent to 751 Million United States Dollars⁸. This is a significant increase from the total amount in dispute of 2022, which stood at RM 1,172,248,429.50.

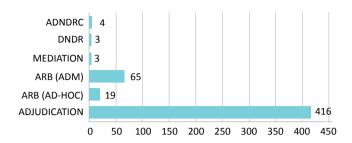
On the other hand, the AIAC experienced a slight dip in the total quantum of disputes adjudicated under the CIPAA. For 2023, the total amount in dispute stood at RM 1,301,310,974.28, compared to RM 1,771,746,817.53 for 2022.

ТҮРЕ	AID
Adjudication	RM 1,301,310,974.28
Arbitration (RM)	RM 3,369,706,943.91
Arbitration (USD)	$USD\ 26,708,970.70$ RM 124,196,713.76 (at a conversion rate of USD1 = RM4.65 from bnm.gov.my as of $30^{\rm th}$ November 2023)
Domain Name	0
Mediation	0

⁷Following the exchange rate on 30th November 2023 for claims in foreign currencies.

⁸Following the exchange rate on 30th November 2023.

Total Number of Appointments by Categories



In 2023, the AIAC recorded a total of 510 appointments. Of these, 416 were appointments of for adjudication cases, amounting to 81.57%. A total of 16.48%, or 84 appointments, were related to both administered and ad hoc arbitration.

DNDR

TOTAL NUMBER OF PANELLISTS TO DATE

The AIAC has consistently maintained its diverse panel of arbitrators, adjudicators, mediators and domain name dispute panellists from various jurisdictions and backgrounds across the globe. As of 2023, the AIAC AIAC has empanelled a total of 128 ADR professionals in the year 2023, comprising 65 arbitrators, 2 DNDR panellists, 31 mediators, and 30 adjudicators. This brings the AIAC's empanelment to a grand total of 2,801 panellists.



TOTAL NUMBER OF EVENTS AND CAPACITY BUILDINGS

7 Conferences

The AIAC has conducted over seven conferences on various topics such as enforcement of commercial arbitration awards, Islamic arbitration, adjudication, and dispute resolution. It has also hosted its fifth edition of the Asia ADR Week centred around the theme "Prism: The Spectrum of ADR". These conferences have attracted over 1,180 participants, both in-person and virtual.

Date	Events	Organised by	Venue	No of Participants
9 th Mar 2023	AIAC YPG Conference - To Kingdom Come: Drawing the Line in Dispute Resolution	AIAC & AIAC YPG	Bangunan Sulaiman	148
20 th Jun 2023	Islamic Arbitration Conference 2023: Evolving Standards of the Global World	AIAC	AIAC Hybrid - Bangunan Sulaiman & Zoom	
22 nd Jun 2023	AIAC CIPAA Conference 2023: Prospects of Adjudication in Malaysia	AIAC	AIAC Hybrid - Bangunan Sulaiman & Zoom	
24 th -26 th Aug 2023	AIAC ASIA ADR WEEK 2023 - PRISM: The Spectrum of ADR	AIAC	Hybrid - Bangunan Sulaiman & Zoom	In-person: 142 Virtual: 47
08 th Sep 2023	Contemporary International Dispute Resolution Practice in PLAY: Asian Characters	AIAC & CIETAC Hong Kong	Hybrid - Bangunan Sulaiman & Zoom	In-person: 67 Virtual: 143
25 th Oct 2023	National Symposium on Islamic Finance 2023 (NSIF 2023)	AIAC & Malaysian Bar	Bangunan Sulaiman	NA
25 th Oct 2023	Dubai Arbitration Week 2023: Revisiting the Malaysia-Sulu Legal Duels and Expert Evidence: An Opportune Appraisal of the Global Arbitral System	AIAC, L2 i-Con & Legal Plus	Dubai	NA

3 Colloquia

The AIAC has organized three colloquia in order to discuss various legal issues within the Sulu Arbitration case. This series of events, held across Malaysia and in London, has attracted over 1,330 participants.

Date		Events	Organised by	Venue	No of Participants
9 th May 2	2023	International Arbitration Colloquium 2023: State Sovereignty and Immunity in Commercial Arbitration	AIAC, BHEUU & UM	Hybrid - Bangunan Sulaiman & FB Live	In-person – 197
4 th Jul 20)23	International Arbitration Colloquium 2023: State Sovereignty and Immunity in Commercial Arbitration - Sabah Edition	AIAC, BHEUU, IDS & SLS	Hybrid - SICC & AIAC Facebook	723
25 th Sep	2023	London International Arbitration Colloquium 2023: State Sovereignty and Immunity in Commercial Arbitration	AIAC	Hybrid - International Dispute Resolution Centre, London (IDRC) / Virtual	In-person: 165 Virtual: 246

9 Workshops

The AIAC has conducted mooting workshops in conjunction with the 7th AIAC Pre-Moot. This virtual event was participated by over 265 individuals. Its CCD Workshop series. There were also two Arbitration-in-Practice and CCD Workshops, attended by over 600 participants. It also conducted an Insurance Arbitration Programme with 80 attendees.

Date	Events	Organised by	Venue	No of Participants
10 th Feb 2023	AIAC Mooting Workshops 2023: Session 1 - Merits	AIAC & AIAC YPG	Zoom	100
17 th Feb 2023	AIAC Mooting Workshops 2023: Session 2 - Procedural Issues	AIAC & AIAC YPG	Zoom	83
24 th Feb 2023	AIAC Mooting Workshops 2023: Session 3 - Oral Advocacy	AIAC & AIAC YPG	Zoom	82
21 st Mar 2023	Insurance Arbitration Workshop Programme 2023	AIAC, AIAC YPG & ARIAS ASIA	Bangunan Sulaiman	81
29 th Apr 2023	AIAC Adjudicators CCD Workshop Series: Recent Case Law Updates in Adjudication	AIAC	Hybrid - Bangunan Sulaiman & Zoom	In-person: 31 Virtual: 170
8 th Jul 2023	2023 AIAC Adjudicators CCD Workshop Series: Analysis and Evaluation of Various Claims Arising in Adjudication Proceedings	AIAC	Hybrid - Bangunan Sulaiman & Zoom	In-person:33 Virtual: 156
15 th Jul 2023	AIAC Arbitration-in-Practice (AIP) Workshop Series 2023: The Fundamentals and the Rise of Third-Party Funding in Arbitration	AIAC	Hybrid - Bangunan Sulaiman & Zoom	In-person: 17 Virtual: 16
9 th Sep 2023	2023 AIAC Adjudicators CCD Workshop Series: Practical Approach on Handling Procedural, Factual, Legal Issues in Adjudication and Advancing Adjudication Decision Writing Skills	AIAC	Hybrid - Bangunan Sulaiman & Zoom	In-person: 18 Virtual: 124
23 rd Sep 2023	AIAC Arbitration-in-Practice (AIP) Workshop Series 2023: Getting to the Point: To or Not to Bifurcate?	AIAC	Hybrid - Bangunan Sulaiman & Zoom	In-person: 15 Virtual: 22

5 Evening Talks

The AIAC has organised 5 Evening talks over the course of the year delving into various topics within the ADR field. The evening talks saw over 286 participants in total participating physically and virtually.

Date	Events	Organised by	Venue	No of Participants
22 nd Feb 2023	AIAC Evening Talk Series 2023: Mediating and Arbitrating Family, Family Business, Technology and Intellectual Property Disputes	AIAC	Bangunan Sulaiman	50
14 th Mar 2023	AIAC Evening Talk Series 2023: The New York Convention in a Fractured World – Can International Arbitration Survive the Resumption of History?	AIAC	Bangunan Sulaiman	83
26 th Jul 2023	Developing Personal Brand in International Arbitration	AIAC & Arbitral Women	Hybrid - Bangunan Sulaiman & Zoom	In-person: 28 Virtual: 70
27 th Jul 2023	AIAC Evening Talk Series 2023 - Unlocking India's Potential: Navigating the Reforms in India's Legal Market and Arbitration Laws	AIAC	Hybrid - Bangunan Sulaiman & Facebook live	In-person: 22
20 th Oct 2023	AIAC Evening Talk Series 2023: Navigating Disputes in Times of Sanctions	AIAC	Bangunan Sulaiman	33

Others

The AIAC has also received 18 Courtesy Visits from various institutions and corporate bodies. The 2 Seminars held by the AIAC saw over 150 participants in attendance.

18 Courtesy Visits

Date	Events	No of Participants
13 th Jan 2023	Visit from Multimedia University - MMU	31
16 th Feb 2023	Visit from University of Reading Malaysia	44
23 rd Feb 2023	Visit from the Supreme Judiciary Council of Qatar	30
1 st Mar 2023	Visit from University of Mpu Tantular, Jakarta Indonesia	18
15 th Mar 2023	Visit from of Nepal Council of Arbitration (NEPCA)	3
24 th Mar 2023	Visit from Asian Law Students' Association Malaysia Advance Tertiary College (ALSA ATC)	40
27 th Mar 2023	Visit from Ministry of Youth and Sports and Sports Law Association of Malaysia	3
8 th May 2023	Visit and Meeting from Associated Chinese Chambers of Commerce and Industry of Malaysia	7
15 th Jul 2023	Delegation Visit to AIAC Presidents of Law Associations in Asia (POLA) Conference 2023	62
18 th Jul 2023	Visit from LHAG Intern	15
27 th Jul 2023	Visit from International Islamic College	48
15 th Aug 2023	Visit from LHAG Intern	12
15 th Aug 2023	Visit from SEGI University Sarawak	32
22 nd Aug 2023	Visit from ADR Development Strategy Country Exchange Program delegates	20
17 th Oct 2023	Visit from China Maritime Arbitration Commission	4
1st Nov 2023	Visit and MOU from Balai Ikhtisas Malaysia (BIM)	8
16 th Nov 2023	Visit from Directorate-General of Land and Property of Timor-Leste	8
23 rd Nov 2023	Visit from Legal Team, Petronas	37

2 Seminars

I	Date	Events	Organised by	Venue	No of Participants
	3 rd Oct 2023	The Global Inclusive Learning Saga: The Grand Debut of AIAC APAC Pre-Moot	AIAC & Asia Pacific Vis Pre Moot Court	Virtual - FB live	N/A
	12 th Oct 2023	INDIA ADR WEEK: Navigating the Future of International Arbitration in the Asia Pacific Region	AIAC	Hyatt Regency Delhi, India	150

2 Courses

Date	Events	Organised by	Venue	No of Participants
6 th -8 th Mar 2023	Executive Negotiation & Conflict Management Skills Course in Kuala Lumpur	ADR ODR International & AIAC	Bangunan Sulaiman	10
22 nd Jul 2023	CIPAA Refresher Course	AIAC	Bangunan Sulaiman	1. ADW - 24 Virtual: 3 Physical: 21 2. MCQ - 21 Virtual: 1 Physical: 20

TOTAL NUMBER OF AGREEMENTS ENTERED (COLLABORATION, MOUS, COOPERATION ETC)

In furtherance of the AIAC's goal of revitalizing the Centre, the AIAC entered into a total of 17 Collaborative Agreements and Memorandums of Understandings with carious institutions internationally as reproduced below:

Date	Events	Organised by	Venue
25 th May 2023	MoU	AIAC & AALCO Hong Kong	Hong Kong
19 th Jun 2023	MoU	AIAC & Thailand Arbitration Center (THAC)	Thailand
26 th Jun 2023	MoU	AIAC & Istanbul Arbitration Centre (ISTAC)	Turkey
13 th Jul 2023	MoU	AIAC & International Commercial Dispute Prevention and Settlement Organization (ICDPASO)	China
26 th Jul 2023	MoU	AIAC and China-ASEAN Legal Research Center (CALRC)	China
17 th Aug 2023	MoU	AIAC & the Arbitration Center of Iran Chamber (ACIC)	Iran
26 th Aug 2023	Cooperation Agreement	AIAC & The International Centre for Dispute Resolution (the International Division of the American Arbitration Association)	USA
6 th Sep 2023	Cooperation Agreement	AIAC & The China International Economic and Trade Arbitration Commission (CIETAC)	China
18 th Sep 2023	MoU	AIAC & Guangzhou Arbitration Centre (GZAC), Nansha Consensus on Arbitration Cooperation	China
21st Sep 2023	MoU	AIAC & SOAS Arbitration & Dispute Resolution Centre (SADRC)	United Kingdom
3 rd Oct 2023	Collaboration Agreement	AIAC & Asia Pacific Vis Pre Moot	Hong Kong
7 th Oct 2023	MoU	AIAC & International Arbitration and Mediation Centre (IAMC)	India
10 th Oct 2023	Collaboration Agreement	AIAC & Asian Institute of Alternative Dispute Resolution (AIADR)	Malaysia
1 st Nov 2023	MoU	AIAC & Balai Ikhtisas Malaysia (BIM)	Malaysia
13 th Nov 2023	MoU	AIAC & Russian Institute of Modern Arbitration (RIMA)	Russia
14 th Nov 2023	MoU	AIAC & Beijing International Arbitration Commission (BAC/BIAC)	China
27 th Nov 2023	MoU	AIAC & Hainan International Arbitration Court (HIAC)	China

ALL SPEAKING ENGAGEMENTS

The AIAC builds upon its commitment to increase engagement with stakeholders both local and international. Taking the AIAC international and revitalizing the Centre. The speaking engagements the Centre has been involved in are as follows:

2023

Speaker, "Hochiminh City International Construction Arbitration Conference", (17th April 2023)

Speaker & Joint Organiser, "ADNDRC Domain Name Dispute Resolution Practice Development Workshop 2.0 (Asia-Pacific and Americas Edition)", (27th April 2023)

Speaker & Supporting Organiser, "Asian Institute of Alternative Dispute Resolution (AIADR)'s Mediation Training Course", (28th April 2023)

Speaker & Supporting Organiser, "CABE Malaysia International Conference 2023 - Embedding Sustainability", (28th April 2023)

Speaker & Supporting Organiser, "Corporate Supply Chain-related ESG/Climate Policies and Dispute Resolution", (28th April 2023)

Speaker, "APCAM SUMMIT 2023 - Arbitration: Enhancing Value and Meeting User Expectations with Finesse", (6th May 2023)

Speaker & Supporting Organiser, "Vietnam ADR Week 2023", (8th May 2023)

Speaker, "Meet the Arbitral Institution – AIAC", (10th May 2023)

Speaker, "3rd Maritime Law and Business Conference: Refueling the Future – Sustainability and Growth in the Post-COVID Era", (11th May 2023)

Speaker & Supporting Organiser, "Construction Claims and ADR Conference Sabah & Sarawak 2023", (12th May 2023)

Speaker & Supporting Organiser, "Association of Consulting Engineers Malaysia Forum 2023", (18th May 2023) Speaker, "International Institute of Technical Arbitrators (IITArb), 5th International Conference on Construction Arbitration", (19th May 2023)

Speaker, "Universiti Kebangsaan Malaysia (UKM), Program-UUUK4223 - Negotiation & Dispute Resolution", (23rd May 2023)

Speaker, "Arbitration Practicum Workshop - Anatomy of Arbitration under the Asian International Arbitration Centre Rules", (26th May 2023)

Speaker, "XVI Dublin Forum on International Dispute Resolution", (14th June 2023)

Speaker, "Building the Ideal Arbitration Centre: Lessons Learned & Best Practices", (16th June 2023)

Speaker & Supporting Organiser, "Seminar on Corporate Supply Chain-related ESG/Climate Policies and Dispute Resolution", (17th June 2023)

Speaker & Supporting Organiser, "Shearn Delamore & Co, ESG & Construction – A New Era of Disputes?", (21st June 2023)

Speaker, "CFTZ Nanning China, Service drives development Innovation Leads the Future", (26th June 2023)

Speaker & Supporting Organiser, "Pertubuhan Akitek Malaysia - PAM and Construction Industry Law Centre (CILC), Progress Obligations in Construction, (22nd July 2023)

Speaker & Supporting Organiser, "Construction Claims and CIPAA Conference Malaysia 2023", (27th July 2023)

Speaker, "International Conference on Contemporary Developments in Arbitration", (10th August 2023)

Speaker & Venue Sponsor, "18th LAWASIA International Moot Competition - Malaysia National Rounds", (18th August 2023)

Speaker & Joint Organisers, "United States Department of Commerce, Office of General Counsel, Commercial Law Development Program, Alternative Dispute Resolution Development Strategy Country Exchange", (22nd August 2023)

Speaker & Venue Sponsor, "International Cape Town Convention Moot Court Competition (ICTCMCC)", (27th August 2023)

Speaker, "School of Housing, Building, and Planning, Universiti Sains Malaysia, 50th USM HBP Anniversary", (28th August 2023)

Speaker & Supporting Organiser, "China Arbitration Summit 2023", (6th September 2023)

Speaker & Supporting Organiser, "International Conference on Arbitration", (7th September 2023)

Speaker, "Third Forum of Maritime Silk Road Central Legal District", (8th September 2023)

Speaker & Joint Organiser, "Contemporary International Dispute Resolution Practice in PLAY: Asian Characters", (8th September 2023)

Speaker, "Uzbekistan Arbitration Week (UzAW)", (10th September 2023)

Speaker, "2023 UNCITRAL South Asia Conference", (16th September 2023)

Speaker, "The 20th China-ASEAN Expo (CAEXPO)", (16th September 2023)

Speaker and Supporting Organiser, "Nairobi Arbitration Week (NAW)", (18th September 2023)

Speaker & Supporting Organiser, "Hong Kong Institute of Construction Adjudicators (HKICAdj), Adjudication Conference 2023", (19th September 2023)

Speaker & Supporting Organiser, "Adjudication Conference 2023: Adjudication in Hong Kong – Where Are We Today and What the Future Holds?", (20th September 2023)

Speaker, "CCC-ICLP Commercial Mediation Symposium 2023", (26th September 2023)

Speaker, "CCC-ICLP International ADR Centre", (27th September 2023)

Speaker & Supporting Organisers, "How to Succeed at Dispute Resolution: From Avoiding Disputes to Getting the Upper Hand and Enforcing Judgements and Arbitral Awards", (27th September 2023)

Participant, "German-Southeast Asian Center of Excellence for Public Policy and Good Governance (CPG), Regional Mediation Workshop", (1st October 2023)

Speaker, "International Arbitration Day -Fireside Chat Session – Between Dispute Avoidance and Dispute Resolution: The Asian Approach", (7th October 2023)

Speaker, "LawInSport Global Summit 2023 - Understand The Rules Of The GameTM", (9 $^{\rm th}$ October 2023)

Speaker, "4th African Arbitration Association (AFAA) Annual Conference - Creating African arbitral institutions of the future: best practices", (12th October 2023)

Speaker, "India ADR Week 2023 - Navigating the Future of International Arbitration in the Asia Pacific Region", (12th October 2023)

Speaker & Supporting Organiser, "61st Annual Session of Asian-African Legal Consultative Organization (AALCO)", (16th October 2023)

Speaker & Supporting Organiser, "Novice Arbitration Mooting Competition (NAMCO) 2023", (21st October 2023)

Speaker & Joint Organiser, "Maneuvering Through the Experts' Minefield", (25th October 2023)

Speaker & Joint Organiser, "National Symposium on Islamic Finance 2023", (25th October 2033)

Speaker & Joint Organiser, "Advancing Arbitration Excellence: Unveiling AIAC Arbitration Rules 2023 with Lee Hishammuddin Allen & Gledhill (LHAG)", (27th October 2023)

Speaker, "An Overview of ADR in Malaysia and the Role of AIAC in Construction Disputes", (1st November 2023)

Speaker, "An Overview of Statutory Adjudication and ADR in Malaysia", (1st November 2023)

Speaker, "GC Summit Malaysia 2023 - Innovate to Elevate: AIAC's Cost-Effective Approach to International Dispute Resolution", (9th November 2023)

Speaker and Joint Organiser, "Dubai Arbitration Week 2023 - Revisiting the Malaysia-Sulu Legal Duels and Expert Evidence: An Opportune Appraisal of the Global Arbitral System", (13th November 2023)

Speaker, "APRAG Conference - Building an International Arbitration Hub: Coordinated Development of Local Legal Ecosystems and International Arbitration & Asia Pacific Regional Arbitration Group (APRAG) General Meeting", (13th November 2023)

Speaker, "Iskandar Malaysia Law Conference 2023", (23rd November 2023)

Speaker, "UniSZA: An Overview Of ADR And Role Of The AIAC", (28th November 2023)

Speaker, "Regulation and Reputation Roundtable Series: 'Understanding the Rising Influence & Impact of Activism in APAC", (29th November 2023)

STRATEGIC PARTNERSHIPS





- AIAC and International Commercial Dispute Prevention and Settlement Organization (ICDPASO)
- AIAC and China-ASEAN Legal Research Center
- AIAC and The China International Economic and Trade Arbitration Commission (CIETAC)
- AIAC and Guangzhou Arbitration Centre (GZAC), Nansha Consensus on Arbitration Cooperation
- AIAC and Beijing Arbitration Commission (BAC)/ Beijing International Arbitration Centre(BIAC)
- Hainan International Arbitration Court (HIAC)



Thailand

AIAC and Thailand Arbitration Center (THAC)



Turkey

AIAC and Istanbul Arbitration Centre (ISTAC)



USA

AIAC and The International Centre for Dispute Resolution (the International Division of the American Arbitration Association)



Hong Kong

- AIAC & AALCO Hong Kong Regional Arbitration
- AIAC and Asia Pacific Vis Pre Moot



Iran

AIAC and the Arbitration Center of Iran Chamber (ACIC)



United Kingdom

AIAC and SOAS Arbitration & Dispute Resolution Centre (SADRC)



Malaysia

- AIAC and Asian Institute of Alternative Dispute Resolution (AIADR)
- AIAC and Balai Ikhtisas Malaysia (BIM)



India

AIAC and International Arbitration and Mediation Centre (IAMC)



Russia

AIAC and Russian Institute of Modern Arbitration (RIMA)

TOTAL NUMBER OF ROOM BOOKINGS

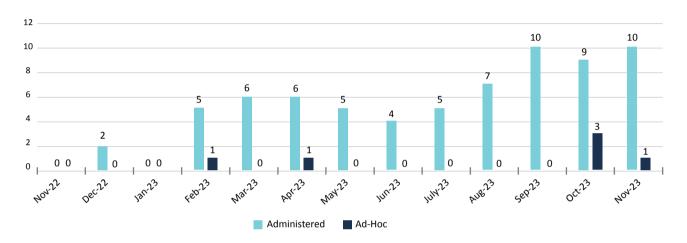
					HEAR	ING RO	OMS RI	PORT J	ANUARY	r - NOVI	MBER	3, 2023				
	Type of Room/ Services	Nov- 2022	Dec- 2022	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Total Usage Nov 2022- Nov 2023	GRAND TOTAL
	Breakout Room	11	4	13	12	18	16	4	7	3	18	3	4	8	121	
	Small Hearing Room	0	1	8	6	3	6	6	13	11	20	13	22	29	138	
	Medium Hearing Room	11	13	11	10	15	31	43	40	42	37	17	7	21	298	
MS	Medium Hearing Room with CRT	4	6	2	2	8	2	0	3	8	9	8	4	13	70	862
ROOMS	Large Hearing Room	16	9	16	13	15	7	10	13	10	6	7	11	5	138	
	Large Hearing Room with Advanced CRT	5	8	5	6	8	4	0	2	11	1	4	3	10	67	
	Seminar Room	0	0	7	2	0	0	0	0	0	0	0	4	3	16	
	Seminar Room with Advanced CRT	7	2	0	0	1	4	0	0	0	0	0	0	0	14	
ILITIES	HD Projector	0	0	9	4	6	10	13	27	16	8	11	17	13	134	
ADD ON FACILITIES	Portable VC (Recording)	0	0	2	0	3	0	0	0	1	0	3	2	3	14	152
A	Smart Screen	0	0	0	0	1	0	0	0	0	0	3	0	0	4	

CASE ANALYSIS

1. CASE ANALYSIS FOR ARBITRATION

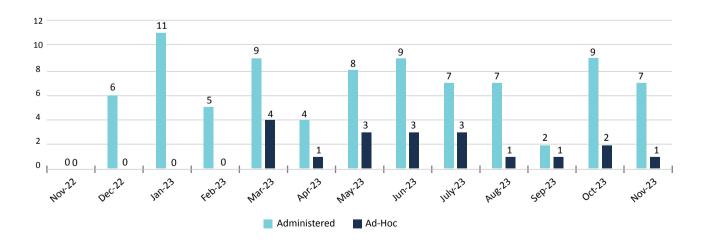
1.1. Pre-registered cases in 2023

The number of pre-registered arbitration in 2023 is 75 cases, which is a significant rise compared with last year. The majority of these unregistered cases are administered at 69 cases, while the ad-hoc is a mere 6 cases.



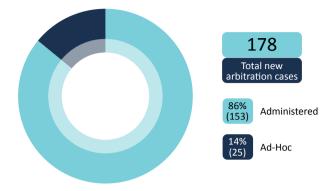
1.2. Registered cases in 2023

In 2023, the registered cases are at 103 cases, 10 more cases than last year. The administered cases represent 81.55% at a total of 84 cases and the ad-hoc amount to 19 cases representing 18.44% of the total cases.

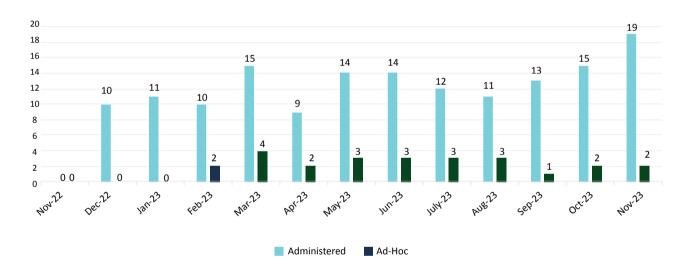


1.3. Administered vs ad-hoc

In 2023, the AIAC received a total of 178 new arbitration cases (registered and pre-registered matters) in which 153 cases were AIAC-administered matters while the remaining 25 cases were ad-hoc appointments under the Arbitration Act 2005.



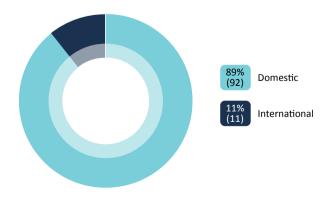
1.4. Administered vs ad-hoc monthly registration



As illustrated in the chart above, November 2023 is the busiest month as the AIAC received a total of 19 administered arbitrations and 2 ad-hoc arbitration cases (registered and pre-registered matters).

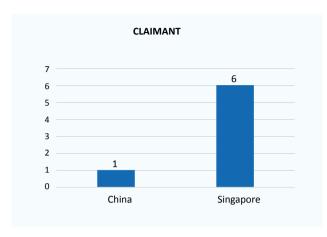
1.5. Domestic vs international registration

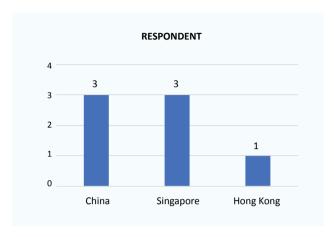
This year we recorded a slight rise in the number of international cases at 11 registered arbitrations. However, domestic arbitration remains to be an active contributor to the caseload of the AIAC as reflected with a total of 92 registered arbitration.



1.6. Foreign nationalities

In 2023, the AIAC cases included 14 parties from three jurisdictions, namely Singapore (9 parties), China (4 parties), and Hong Kong (1 party).





1.7. Amount in dispute:

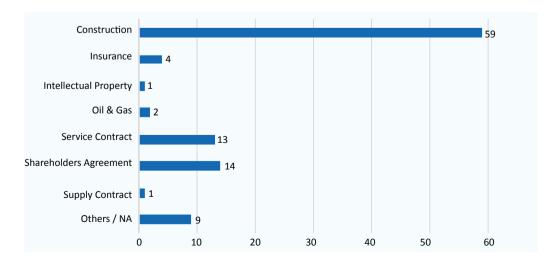
The total amount in dispute for the arbitration cases referred to the AIAC was around 3.5 Billion Malaysian Ringgit⁹ equivalent to 751 Million United States Dollars¹⁰. The AIAC experienced an increase in terms of the total quantum in dispute for the AIAC-administered cases compared to the two previous years i.e., 2022 and 2021.

Amount in Dispute	Туре
RM 3,369,706,943.91	ARB (RM)
USD 26,708,970.70	ARB (USD)

 $^{^{\}rm 9}$ Following the exchange rate on $30^{\rm th}$ Nov. 2023 for claims in foreign currencies.

1.8. Area of dispute:

Resembling the trend of previous years, construction-related arbitrations are at the top of the cases referred to the AIAC at 57.28%. In the second and third places, we find arbitrations related to shareholders' agreements and service agreements, at 13.59% and 12.62% respectively.

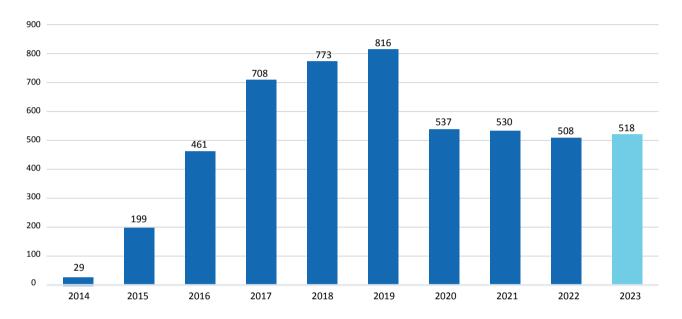


¹⁰ Following the exchange rate on 30th Nov. 2023.

2. CASE ANALYSIS FOR ADJUDICATION

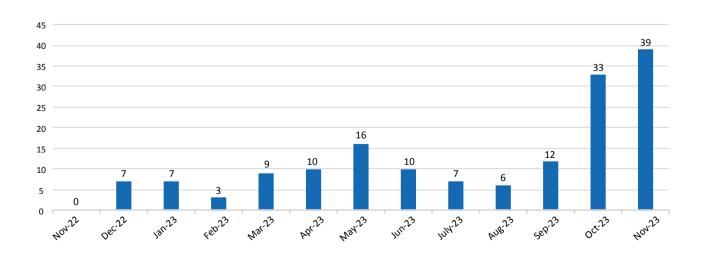
2.1. Historical case registration since 2014

Commencing with 29 cases in 2014, the numbers experienced a substantial increase each subsequent year, reaching a peak of 816 in 2019. Thereafter, a gradual decline ensued, with 2020 marking 537 cases, followed by a further decrease in 2021 with 530 cases. The trend persisted into 2022 and 2023, with 508 and 518 cases, respectively. The cumulative sum over the entire period stands at 5,079 adjudication instances, offering a comprehensive overview of the evolution of this process over the specified timeframe.

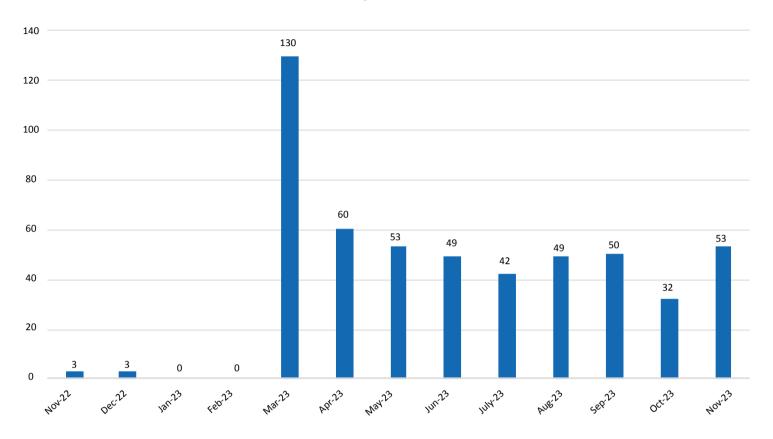


2.2. Pre-registered cases in 2023

In December 2022, a modest number of 7 cases were pre-registered, gradually increasing to 39 cases by November 2023. Noteworthy spikes occurred in October 2023 with 33 cases and November 2023 with the highest count of 39 cases.



Case Registration in 2023



2.3. Registered cases in 2023

A significant surge occurred in March 2023, reaching 130 cases, followed by fluctuations in the subsequent months. Notable peaks included 60 cases in April 2023, 53 cases in both May and November 2023, and a cumulative total of 524 registered cases for the fiscal year from November 2022 to November 2023.

2.4. Monthly case registrations in 2023

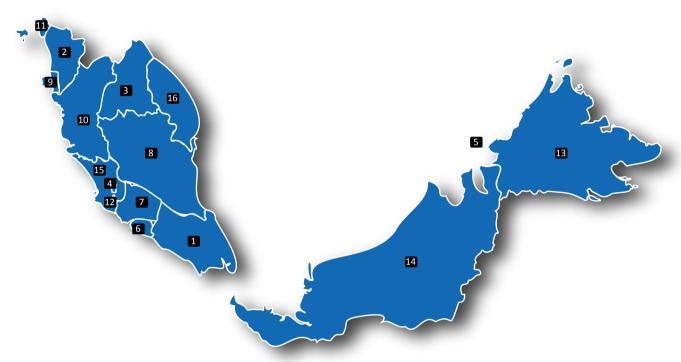
March 2023 had the highest number of case registrations in this year, i.e. 130 cases, followed by April with 60 cases and May 2023 and November with 53 cases each. Zero case in January and February 2023 is directly attributable to the absence of a Director at the AIAC, which impacted the registration of cases in these months. In the months following the appointment of the Director of the AIAC, the lowest number of cases were registered in October of this year, i.e. 32.

2.5. Amount in dispute

The total value of the claimed amounts in dispute in adjudications in 2023 stands at RM 1,301,310,974.28, marking a decrease from RM 1,771,746,817.53 in 2022.

2.6. Project site locations

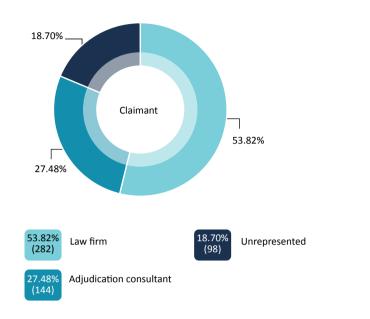
In keeping with the trends observed in 2021 and 2022, the highest number of adjudication cases (50.38%) related to projects in the Klang valley, i.e. Selangor, Kuala Lumpur, and Putrajaya, with 144, 119, and 1 cases respectively, followed by Johor with 74 cases (14.12%). The regions with the lowest number of adjudication cases are Labuan and Perlis respectively.

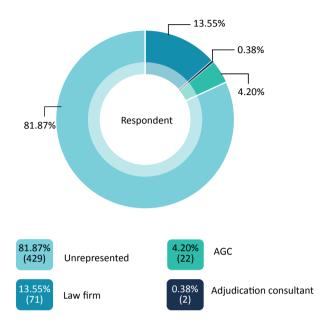


PROJECT SITE LOCATIONS				
	LOCATIONS	2023		
1	Johor	74		
2	Kedah	22		
3	Kelantan	11		
4	Kuala Lumpur	119		
5	Labuan	0		
6	Melaka	9		
7	Negeri Sembilan	24		
8	Pahang	23		
9	Penang	32		
10	Perak	17		
11	Perlis	5		
12	Putrajaya	1		
13	Sabah	15		
14	Sarawak	17		
15	Selangor	144		
16	Terengganu	11		

2.7. Parties' representatives

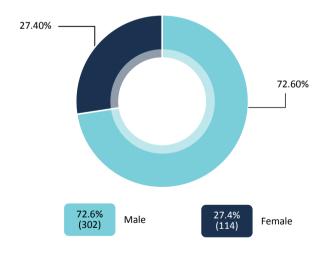
In 2023, the primary categories for parties' representatives were law firms, adjudication consultants, Attorney General's Chamber ("AGC"), and individuals or self-represented parties.





2.8. Gender diversity in appointment of adjudicators

Out of the 416 appointed adjudicators, 114 were female (27.40%).



2.9. Appointment of adjudicators

In 2022, the AIAC recorded a total of 416 individual appointments of adjudicators, i.e. adjudicators were appointed in 79.39% of registered cases.

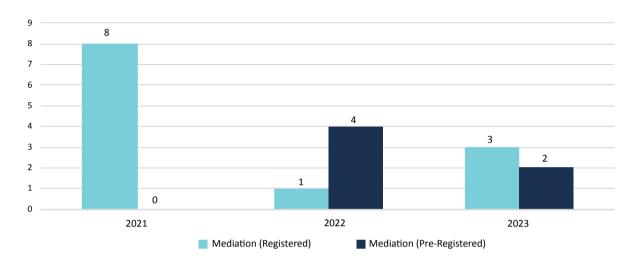
2.10. Number of withdrawn cases

In 2023, the AIAC recorded 52 instances of withdrawal of adjudication claims. Most often, cases are withdrawn due to the parties arriving at a settlement prior to the completion of the adjudication proceedings.

3. CASE ANALYSIS FOR MEDIATION

3.1. Historical case registration since 2021

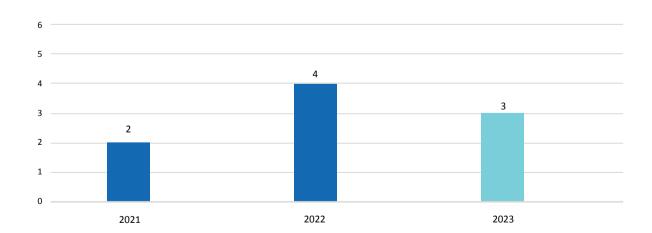
In 2023, 5 mediation cases were referred to the AIAC, i.e. the same number of referred cases as in 2022. Of these, 3 were registered and 2 are at present in the pre-registered stage.



4. CASE ANALYSIS FOR DNDR

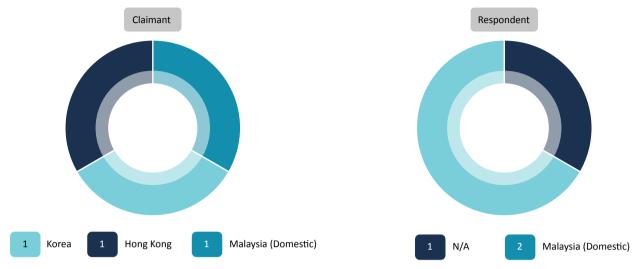
4.1. Historical case registration since 2021

There has been no significant change in the number of DNDR referred in 2023 in comparison to 2021 and 2022. A total of 3 DNDR cases were registered this year.



4.2. Geographical origin of parties in 2023

Parties from Malaysia, Hong Kong, and South Korea referred DNDR cases to the AIAC. Of the Respondents, one is unknown and two are from Malaysia.



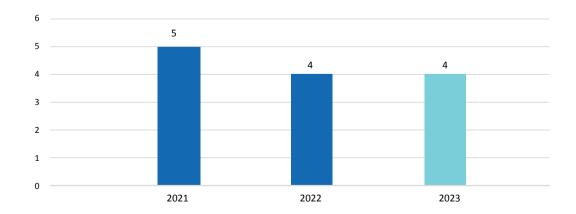
4.3. Geographical origin of panellists in 2023

In 2023, two panellists from India and Hong Kong respectively were appointed for DNDR cases. The panellist for the remaining DNDR case is presently pending appointment.

5. CASE ANALYSIS FOR ADNDRC

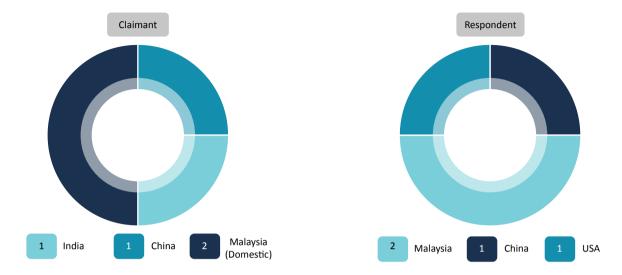
5.1. Historical case registration since 2021

A total of 4 ADNDRC cases were registered this year, i.e. the same number as in 2022.



5.2. Geographical origin of parties in 2023

ADNDRC cases were received from India, China, and Malaysia. The Respondents were from USA, China, and Malaysia.

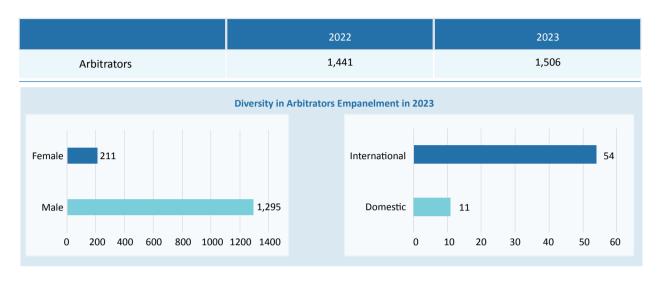


5.3. Geographical origin of panellists in 2023:

In 2023, three panellists were appointed for ADNDRC cases, with two of the panellist from Hong Kong and the remaining one from India. The panellist for the remaining ADNDRC case is presently pending appointment.

EMPANELMENT IN 2023

TOTAL ARBITRATORS EMPANELLED IN 2023



Following the recent empanelment, the AIAC's panel of arbitrators currently stands at an impressive 1,506 panellists from various jurisdictions around the world. The addition of 52 new male arbitrators and 13 new female arbitrators brings the total number of male arbitrators to 1,295 and female arbitrators to 211, respectively.

In line with the AIAC's aspiration to become a neutral and independent venue for international arbitration and other ADR proceedings, we have inducted 54 new international arbitrators (83.08%) to our panel of arbitrators, while maintaining a healthy empanelment of 11 new domestic arbitrators (16.92%).

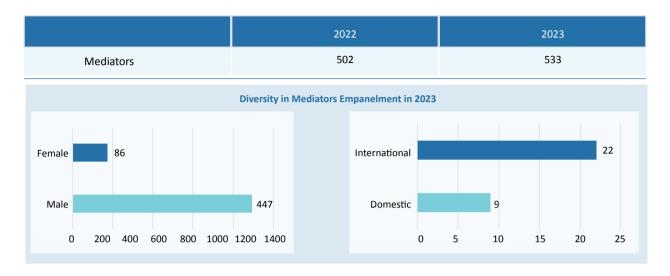
TOTAL ADJUDICATORS EMPANELLED IN 2023



The AIAC's panel of adjudicators, on the other hand, boasts a total of 682 panellists. The addition of 15 new male adjudicators and 15 new female adjudicators brings the total number of male adjudicators to 501 and female adjudicators to 181, respectively.

The disparity between the number of domestic adjudicators (100%) and international adjudicators could be attributed to the intricacies of adjudication in Malaysia, which requires sound knowledge and understanding of the Construction Industry Payment and Adjudication

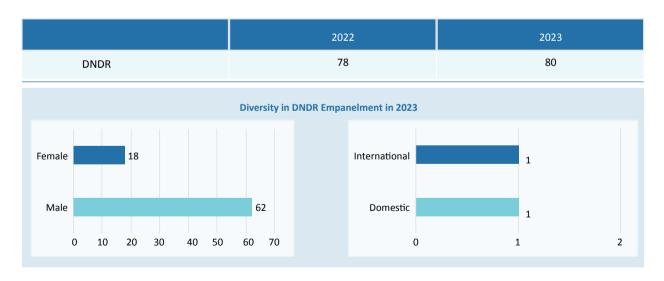
TOTAL MEDIATORS EMPANELLED IN 2023



There has been a steady growth in the AIAC's panel of mediators, which now comprises 533 panellists. The addition of 25 new male mediators and 6 new female mediators brings the total number of male mediators to 447 and female mediators to 86, respectively.

From the total above, the AIAC has empanelled 9 new domestic mediators (29.03%) and 22 new international mediators (70.97%).

TOTAL DNDR PANELLIST EMPANELLED IN 2023



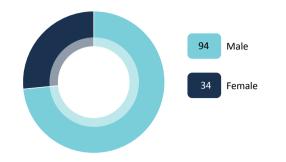
The empanelment of 2 new DNDR panellists grows the AIAC's number of DNDR panellists to 80. The addition of 2 new male DNDR panellists brings the total number of male DNDR panellists to 62, while the total number of female DNDR panellists remains at 18.

Out of the 2 new DNDR panellist, one is a domestic DNDR panellist, and the other is an international DNDR panellist.

GENDER DIVERSITY OF NEWLY EMPANELLED PROFESSIONALS

In embracing gender diversity and visibility in promoting ADR in the region, the AIAC has empanelled more female panellists (26.56%) this year alone, than we have collectively in the past years (20.90%).

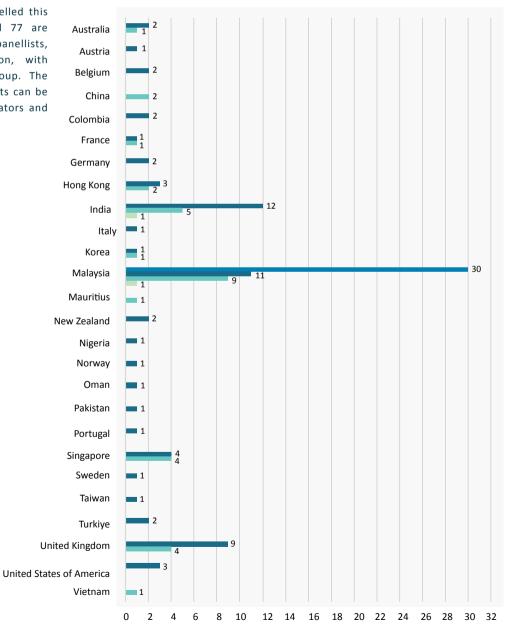
We hope to grow the number of our panellists to include more female professionals in the near future, with more involvement from the community.



NATIONALITY OF NEWLY EMPANELLED PROFESSIONALS

Out of the 128 panellists newly empanelled this year, 51 are domestic panellists, and 77 are international panellists. Among all new panellists, 75.78% come from the Asian region, with Malaysians constituting the largest group. The highest number of international panellists can be observed in the AIAC's panels of arbitrators and mediators, respectively.





EVENTS AND CAPACITY BUILDING IN 2023

EXECUTIVE NEGOTIATION & CONFLICT MANAGEMENT SKILLS COURSE

The AIAC was excited to host ADR ODR International ("AOI") on the 6th to 8th March 2023 at Bangunan Sulaiman. For the first time out of Dubai, AOI held their Executive Negotiation and Conflict Management Course with both international and local participants. Conducted by Rahim Shamji from the United Kingdom and Dr. Zoe Giannopoulou from Greece.

The course saw delegates focusing on the Theory of Conflict Management, Negotiation Theory and Practice, ending with an examination on the final day. The examination brief, prepared by Dr. Giannopoulou, had also been used by the International Chamber of Commerce (ICC) Paris for their International Negotiation Competition, highlighting the standard the participants were held at.

INSURANCE ARBITRATION WORKSHOP PROGRAMME 2023



On 21st March 2023, the AIAC organised its inaugural workshop focusing on the arbitration of insurance disputes in collaboration with ARIAS Asia. In consideration of the lack of a platform for

discussion on the resolution of disputes predominantly arising out of or in relation to insurance agreements, the workshop brought together stakeholders from within the industry for a one-day affair at the Bangunan Sulaiman.

The speakers spoke on several interesting issues in the realm of insurance, including the nature of insurance and re-insurance in arbitration, the different coverage of insurance in construction, professional indemnity, medical and maritime practices, and the key to drafting good insurance arbitration decisions.

The session received tremendous support from both physical and virtual participants, who engaged in a lively question-and-answer session that saw enthusiastic sharing of knowledge between the participants and the speakers alike.

AIAC YPG CONFERENCE 2023

The AIAC YPG had the pleasure of organising the AIAC YPG Conference 2023 in conjunction with the 7th AIAC Pre-Moot on To Kingdom Come: Drawing the Line in Dispute Resolution on 9th March 2023. The Keynote address was given by Dr. Túlio Di Giacomo Toledo, representative from the Permanent Court of Arbitration. The first session of the Conference, titled "Sweet Success: Is This Reality Or Just Fantasy?" delved into the risk associated with the enforcement of commercial arbitration awards, the mechanisms employed during the asset tracing process and the intricacies of enforcing awards against States. The second session, which was titled "Your Next Investment In Construction Projects", took a close look at the construction sector and the art of simplifying complex issues in order to prevent disputes. Both sessions were led by several distinguished

speakers from around the world and resulted in engaging discussions and active audience participation.



7TH AIAC PRE-MOOT



The AIAC, in keeping its annual tradition, successfully organised the seventh edition of the AIAC Pre-Moot from 10th March 2023 to 12th March 2023, witnessing over 121 registered participants from 12 countries. This annual flagship event thrived to provide an ideal platform for the mooters to strengthen their oratory skills and preparations for the much anticipated 31st Willem C. Vis International Commercial Arbitration Moot in Vienna. This year's Pre-Moot stood as a remarkable milestone achieved by the Centre as we had assumed the lead baton in resuming a full-fledged physical hearing to reconnect with the global ADR community post-pandemic. Through several rounds of high-spirited oratory battles, the National Law School of India University emerged as the champion of the 7th AIAC Pre-Moot.

AIAC MOOTING WORKSHOPS 2023

In conjunction with the 7^{th} AIAC Pre-Moot, the AIAC, in strong alliance with the AIAC Young Practitioner Group (YPG), organised three consecutive series of the Pre-Moot workshops.

i. Session 1 (10th February 2023)

The first session entitled "Drone In, Drone Out: An AIAC Virtual Mooting Workshop", presented a comprehensive discourse on the substantive and merits of the moot problem, among others, the do's and don'ts of international commercial transactions.

ii. Session 2 (17th February 2023)

The second workshop series entitled "Get Your Drone Straight: Manoeuvring Procedural Issues in Moot" served to enlighten the participants on selected common procedural issues in arbitration proceedings.

iii. Session 3 (24th February 2023)

The final session of the Pre-Moot workshop titled "Strengthening Your Oratory Skills in Moot Competition" shed light on the practical and effective ways to navigate complex moot problems.

INTERNATIONAL ARBITRATION COLLOQUIUM 2023: STATE SOVEREIGNTY AND IMMUNITY IN COMMERCIAL ARBITRATION

Two consecutive Colloquia were successfully organised by the AIAC with the aim of unweaving the historical intricacy as well as dissecting the various legal issues within the infamous Sulu arbitration case.

The inauguration of the Kuala Lumpur Colloquium on 9th May 2023 at the AIAC's very own Bangunan Sulaiman has garnered overwhelming participation with over 200 physical and 100 virtual attendees. While mirroring the structure of the KL Colloquium, it is notable that the Sabah Colloquium conducted on 4th July 2023 canvassed an in-depth analysis of the recent Paris and Hague Court of Appeal decisions on 6th June 2023 and 26th June 2023 respectively.

The London Colloquium was held on 25th September 2023.



ISLAMIC ARBITRATION CONFERENCE 2023: EVOLVING STANDARDS OF THE GLOBAL WORLD

The Islamic Arbitration Conference 2023 was held at the AIAC on 20th June 2023 with the theme, "Evolving Standards of the Global World" to discuss the common issues surrounding Islamic Arbitration, the AIAC i-Arbitration Rules 2021, as well as explore the future of the Islamic Standard Form of Contracts (AIAC i-SFC) in the construction industry.

With the support of organisations such as the International Islamic Financial Market, The Global University of Islamic Finance (INCEIF University), the Chartered Institute of Islamic Finance Professionals (CIIF), Islamic Financial Services Board, IFN Lawyers and the Islamic Banking and Finance Institute Malaysia, the Conference gathered Islamic Finance professionals, regulators, lawyers, and students under one roof. The conference was attended by more than 100 participants virtually across the globe, and a similar number of attendees attended the conference physically at the AIAC.





AIAC CIPAA CONFERENCE 2023: PROSPECTS OF ADJUDICATION IN MALAYSIA

On 22nd June 2023, the AIAC hosted one of its flagship conferences, i.e., the AIAC CIPAA Conference 2023 entitled: Prospects of Adjudication in Malaysia! (CIPAA Conference). This one-day conference holds tremendous significance as it provides a unique platform for the AIAC and its key stakeholders to come together and drive improvements in legislative, administration and efficiency within the adjudication and construction industry.

During the CIPAA Conference, we heard speakers and moderators from different jurisdictions. The Keynote speech was delivered by YB Tuan Ramkarpal Singh a/I Karpal Singh, Deputy Minister in the Prime Minister's Department (Law and Institutional Reforms) and the closing remarks were delivered by the Honourable Justice Dato' Mary Lim Thiam Suan, Federal Court Judge.



AIAC CERTIFICATE IN ADJUDICATION 2023

Having been entrusted as the sole adjudication authority under the Construction Industry Payment and Adjudication Act 2012 (CIPAA), the AIAC is dedicated to organising regular adjudication training programs that equip individuals with the necessary skills to conduct adjudication proceedings.

It is worth noting that the AIAC Certificate in Adjudication course is recognised under the CIPA Regulations 2014 as a pre-requisite qualification to be empaneled as an adjudicator with the AIAC. The CIPAA Refresher Course was conducted on 22nd July 2023 and 29th July 2023 to provide further opportunities for unsuccessful candidates to obtain certificates in adjudication.



ARBITRALWOMEN: DEVELOPING PERSONAL BRAND IN INTERNATIONAL ARBITRATION

On 26th July 2023, the AIAC hosted an event with ArbitralWomen entitled "Developing Personal Brand In International Arbitration". The event, which was held in a hybrid format, brought together a diverse and expert panel of Crystal Wong, Dr. Vanina Sucharitkul, Tatiana Polevshchikova, Anita Natalia and was moderated by AIAC's Senior Case Counsel Sharifah Shazuwin. The Panel spoke on how women could build their personal brand within the industry and deftly responded to questions from eager participants, both physically and virtually. The event ended with a lively networking session.



ASIA ADR WEEK 2023

Between 24th to 26th August 2023, the AIAC hosted its fifth edition of the Asia ADR Week centred around the theme "Prism: The Spectrum of ADR". The theme encapsulated the multifaceted nature of ADR with five core principles: Perspective, Reliance, Innovation, Synergy, and Movement. These principles represent the foundation upon which ADR practitioners from around the world gathered to explore the intricate patterns of dispute settlement. The Asia ADR Week 2023 addressed the frames that magnify ADR's influence on the global stage, shedding light on both traditional approaches to conflict resolution and the ever-expanding horizons of international law.

The event welcomed several distinguished guests, including Deputy Minister in the Prime Minister's Department, Yang Berhormat Tuan Ramkarpal Singh, Professor Dato' Dr. Rahmat bin Mohamad and featured a keynote address delivered by a former Judge of the Supreme Court, Justice Arjan Kumar Sikri. With more than 55 expert speakers and a combined physical and virtual participation 280 participants, the Asia ADR Week 2023 provided a dynamic platform for discourse, learning, and collaboration. It served as a testament to AIAC's commitment to advancing ADR as a vital instrument for promoting harmony and justice in our ever-changing world.





DUBAI ROAD SHOW

In a compelling display at Dubai Arbitration Week 2023, the Asian International Arbitration Centre (AIAC) brought its Dubai Roadshow to the forefront, unveiling a spectrum of opportunities and challenges within the vibrant legal and business communities. The event, held on 15th November 2023 at Dubai Chamber, was a collaborative effort with key entities including Malaysia External Trade Development Corporation (MATRADE) and Malaysian Business Council. The objective was to introduce AIAC's suite of services to a diverse audience.

The audience profile encompassed lawyers, CIArb members, consultants and business owners based in Dubai. The event achieved its primary objectives of promoting AIAC's products, establishing a presence in the Middle East North Africa (MENA) region, and encouraging collaboration. Notably, the audience expressed keen

interest in potential collaborations, spanning sports, arbitration and mediation courses, arbitrator/mediator appointments, and gender diversity initiatives. The event served as a foundation for future partnerships, with the recognition that a robust promotional strategy is essential.



AIAC EVENING TALK SERIES 2023

i. Mediating and Arbitrating Family, Family Business, Technology and Intellectual Property Disputes

On 22nd February 2023, the AIAC held the first AIAC Evening Talk Series for the year 2023 with Mr. Michael Cover from ArbDB Chambers, to talk about "Mediating and Arbitrating Family, Family Business, Technology and Intellectual Property Disputes". Joining him was Ms. Shanti Abraham from Shanti Abraham & Associates. Mr. Cover started the session with a brief introduction and the drafting of ADR clauses in IP contracts. This was followed by an arbitrating and mediating dispute discussion in relation to family and family business as well as technology. He also shared some of his 30 years of experience as a Barrister and Solicitor.



ii. The New York Convention in a Fractured World – Can International Arbitration Survive the Resumption of History?

On 14th March 2023, the AIAC organised the second instalment of the AIAC Evening Talk Series in the year 2023, entitled "The New York Convention in a Fractured World – Can International Arbitration Survive the Resumption of History". The event discussed the principles underlying the New York Convention and its present application, including the enforceability of arbitral awards in various signatories to the New York Convention. Moderated by Ms. Grace Chaw from Messrs Grace Chaw & Co., the panel of speakers saw prominent arbitrators such as Mr. Toby Landau KC from Duxton Hill

Chambers, Mr. Lucas Bastin KC from Essex Court Chambers, and Mr. KC Lye of Breakpoint LLC draw their arguments from professional experiences gathered.



Unlocking India's Potential: Navigating the Reforms in India's Legal Market and Arbitration Laws

On 27th July 2023, AIAC organised an evening talk specifically focused on India's outlook on arbitration and legal market reforms. The talk featured Mr. Gourab Banerji SA who is a renowned arbitration practitioner presently appointed by the Government of India as an Expert Committee. Mr. Gourab Banerji explored the present trends in the Indian legal market and discussed the possible reforms that are currently being studied by the Expert Committee, arising from policies as well as case laws.



ARBITRATION-IN-PRACTICE (AIP) WORKSHOP SERIES

In the year 2023, the AIAC launched its third edition of the Arbitration-In-Practice ("AIP") Workshop Series. There were notable alterations to the workshop format in 2023, with it taking the form of a panel discussion. The first workshop was held in June 2023 titled "The Fundamentals and the Rise of Third-Party Funding in Arbitration" which revolved around examining the necessity of third-party funding in arbitration and the corresponding legal framework.



AIAC CONTINUING COMPETENCY DEVELOPMENT (CCD) WORKSHOP SERIES

Since the inception of the Construction Industry Payment and Adjudication Act 2012 ("CIPAA"), the AIAC has played a vital role in the resolution of payment disputes arising out of construction contracts. In line with CIPA Regulations, the AIAC sets the competency standards and criteria for adjudicators and further certifies the qualified adjudicators. To support these initiatives, the AIAC conducted a total of three (3) AIAC Continuing Competency Development ("CCD") Workshops in year 2023.

The AIAC CCD Workshop Series is designed to be interactive and helpful for both legally trained and non-legally trained individuals who regularly appear and participate in proceedings under the Construction Industry Payment and Adjudication Act 2012. The focused topics of the CCD Workshop Series were selected with the aim of finessing the ability of AIAC-empanelled adjudicators to deal with all technical, procedural and substantive matters as well as drafting effective pleadings, management techniques in conducting hearing and finally drafting enforceable decisions.



AIAC PRODUCTS

AIAC ARBITRATION RULES 2023 AND AIAC I-ARBITRATION RULES 2023





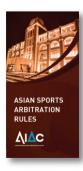
The 2023 edition of the AIAC Arbitration Rules marks a return to the UNCITRAL framework with simplified and clearer provisions. These Rules aim to offer clear guidance for arbitrators, lawyers, and disputing parties, in order to reduce ambiguity or confusion.

The streamlined procedures and efficient processes embedded within these Rules are designed to expedite dispute resolution. In an era where time is of the essence, these Rules sought to shorten the duration and costs associated with lengthy legal proceedings. With these Rules, the AIAC emdavours to have a stronger international presence and to cater for the needs of different users from the world.

Overall, the key features of these Rules are as follows:

- Consolidation and Joinder provisions streamline the process, allowing multiple disputes to be handled in a cohesive manner.
- b. Technical Review ensures the enforceability of awards.
- c. Third-party funding provision opens new doors for financial support, ensuring that every party can access the justice they deserve and establishes a duty of disclosure if third-party funding schemes
- d. Summary determination accelerates the process and addresses straightforward issues swiftly.
- Settlement negotiations provision encourages amicable solutions and embraces the power of mediation.

ASIAN SPORTS ARBITRATION RULES



Over the years, the AIAC has organised various capacity-building programs to promote the use of ADR in resolving sports-related disputes. These efforts have culminated in the introduction of AIAC's first edition of the Asian Sports Arbitration Rules 2023 ("Sports Rules"). These Sports Rules have been in effect since 6th October 2023.

Recognising the need for a neutral and independent platform to resolve disputes for athletes, teams, federations, agents, and other members of the sports community, the Sports Rules were drafted to address the specific nuances and challenges that often arise in the world of sports and include arbitrators from all over the world. They contain two procedures: general and special one with regard to the Appendix II of the Sports Rules.

The general rules are applicable to any sports-related disputes and are able to relate to any financial and non-financial aspect of the performance or development of any sport, as more generally, any activity or matter related or connected with sport.

Whereas the special procedure is contained in the Appendix II the Sports Rules and is dedicated to the resolution in disputes relating to selection and eligibility misunderstandings. The facilities and services of the AIAC, including the provision of Special Panel to the parties to a dispute.

AIAC MEDIATION RULES 2023



With the goal of proving products and services which align with the expectations and demands of the institution's stakeholders, the AIAC has launched a new version of the Mediation Rules 2023.

This 2023 edition of the Mediation Rules offers a simple and streamlined process which empowers parties and mediators to tailor the procedure in order to facilitate efficient dispute resolution. Highlight features include expertise, confidentiality and flexibility.

AIAC ADJUDICATION RULES & PROCEDURE



The Construction Industry Payment and Adjudication Act 2012 (the "CIPAA 2012") is a statutory adjudication mechanism for the speedy resolution of payment disputes in the construction industry of Malaysia. The CIPAA 2012 was enforced on 15th April 2014.

Pursuant to Sections 32 and 33 of the CIPAA 2012 and, in line with its mandate as the default appointing and administrative authority the AIAC has also drafted the AIAC Adjudication Rules and Procedure to seamlessly facilitate the adjudication implementation process. Apart from that, to streamline the CIPAA 2012 adjudication process and offer guidance to stakeholders, the AIAC also regularly issues circulars and organises the Annual CIPAA Conference.

AIAC GUIDE TO DOMAIN NAME DISPUTE RESOLUTION



The AIAC offers a diverse range of services pertaining to domain name disputes. In addition to administering disputes pursuant to the procedures outlined in the Uniform Domain-Name Dispute-Resolution Policy (UDRP) and the Uniform Rapid Suspension System (URS), the AIAC also serves as the exclusive dispute resolution services provider under the Malaysian Network Information Centre's Berhad (MYNIC) policy, particularly for '.my' domain names.

The AIAC's comprehensive Guide to Domain Name Dispute Resolution provides insights into the policies, rules, procedures, applicable timelines, and stages for both the UDRP and URS processes. Furthermore, it also covers MYNIC's Domain Name Dispute Resolution Policy (MYDRP) and MYNIC's Sensitive Name Dispute Resolution Policy (SNDRP).

AIAC'S STANDARD FORM OF CONTRACT



The AIAC's Standard Form of Building Contracts ("SFCs") is a suite of standard form of contracts that were drafted to address the needs of the construction industry. Uniquely, the AIAC's SFCs is Malaysia's first ever CIPAA-compliant building contracts, incorporating various mechanisms to facilitate the resolution of disputes and deadlocks, including the use of mediation.

Acknowledging the upward trajectory of construction disputes and recognising the diverse landscape of construction contracts, the AIAC identified the imperative need for a dispute avoidance mechanism. In response, the AIAC initiated efforts to develop the SFCs, a pioneering set of standard building contracts specifically designed to proactively prevent disputes.

In cases where disputes become inevitable, the AIAC SFCs offer a range of customised alternative dispute resolution mechanisms. Prioritising the continuity of construction works and aiming to prevent delays and deadlocks, the SFCs incorporate provisions that actively encourage parties to proceed with construction activities despite ongoing disputes.

The AIAC's SFC are accessible for free and at no cost. Interested users may download the AIAC's SFC at https://sfc.aiac.world.

AIAC'S STANDARD FORMS - SOFTWARE DEVELOPMENT CONTRACT



The AIAC's Standard Forms – Software Development Contract ("SFs-SDC") is designed to meet the evolving needs of the rapidly expanding technological industry. Drafted by the AIAC's Technology Expert Committee ("TEC"), the AIAC SFs-SDC serves as a comprehensive template for stakeholders within the technological industry.

This standardised form contract not only incorporates the industry's best practices but it is also meticulously drafted to ensure a well-managed and balanced distribution of rights and obligations amongst contracting parties. Where disputes are inevitable, the AIAC SFs-SDC provides the parties with various tailor-made alternative dispute resolution mechanisms.

The AIAC SFs-SDC can be assessed for free at https://sfc.aiac.world.

PROTOCOL FOR VIRTUAL ARBITRATION PROCEEDINGS AND VIRTUAL MEDIATION PROCEEDINGS



On 25th October 2021, the AIAC released its AIAC Virtual Arbitration Proceedings ("VAP") Protocol and Virtual Mediation Proceedings ("VMP") Protocol.

These Protocols are intended to govern the conduct of virtual hearings by providing a thorough guidance and provisions on the processes and procedures of virtual hearings. Both these Protocols are divided into two parts with Part I specifying the provisions intended to regulate the conduct of virtual hearings while Part II containing a guide to Protocol. Additionally, the VMP also consists of a flowchart that may be useful guide for parties and the mediator for conducting virtual mediation proceedings.

The VAP and VMP may be adopted in whole or in part to govern the conduct of virtual hearings. The Parties and the Arbitral Tribunal or the Mediator may also vary or use the VAP or VMP as a guideline in developing their own procedures based on their respective needs.

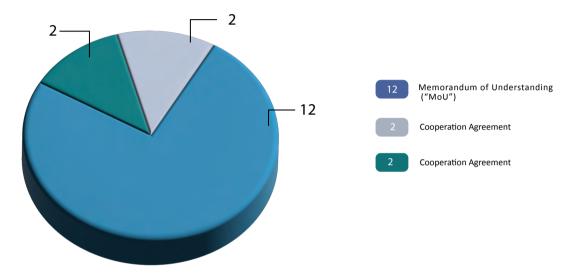
BREAKDOWN OF AIAC AGREEMENTS

The Memorandum of Understanding (MOU) marks a significant milestone in fostering cooperation and innovation, uniting the Asian International Arbitration Centre with a consortium of esteemed institutes and organizations.

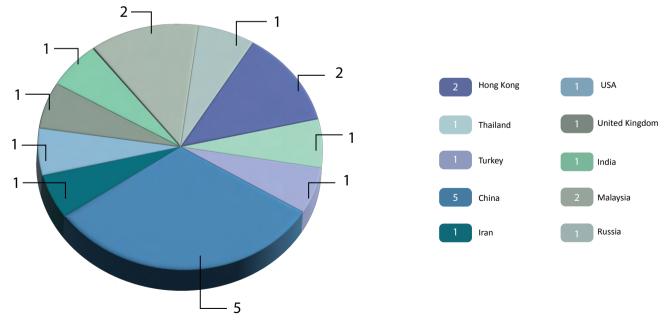
In year 2023, there is total of 16 agreements signed, and they are categorized into three distinct types:

- 1. Memorandum of Understanding ("MoU").
- 2. Cooperation Agreement
- 3. Collaboration Agreement

The number of each type of agreements that have been signed is summarized in the chart below:



The Asian International Arbitration Centre (AIAC) has notably engaged in extensive agreements in various regions, with China emerging as the primary contributor to these alliances.



AIAC'S FACILITIES AND SERVICES

The AIAC has earned international acclaim as a premier arbitral institute. Our distinguished reputation is attributed to a trifecta of exceptional products, services, and facilities, complemented by our administrative and technical support for seamless arbitration and alternative dispute resolution (ADR) proceedings.

Situated in the heart of Kuala Lumpur's golden triangle, the AIAC boasts a strategic location in the Bangunan Sulaiman, solidifying its status as a leading hearing centre in Asia. Our commitment to delivering unparalleled experiences is evident in our state-of-the-art facilities housed within the centre.

In addition to an array of hearing rooms, the AIAC offers a spectrum of auxiliary spaces, including the Auditorium, Library and dining area.

In addition, the AIAC boasts of outdoor areas surrounded by ample greenery and a koi fish pond. These amenities collectively contribute to an environment conducive to focused discussions, meetings, and legal proceedings.

Our commitment extends beyond providing physical spaces; the purpose of hearing room booking transcends mere reservation. It entails securing a designated area equipped with the necessary facilities and resources to facilitate organized and structured legal discussions, ensuring a seamless flow of proceedings. This booking process is pivotal for effective scheduling, planning, and coordination, integral to the efficient management of legal proceedings.

	HEARING ROOMS REPORT JANUARY - NOVEMBER 3, 2023															
	Type of Room/ Services	Nov- 2022	Dec- 2022	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Total Usage Nov 2022- Nov 2023	GRAND TOTAL
	Breakout Room	11	4	13	12	18	16	4	7	3	18	3	4	8	121	
ROOMS	Small Hearing Room	0	1	8	6	3	6	6	13	11	20	13	22	29	138	
	Medium Hearing Room	11	13	11	10	15	31	43	40	42	37	17	7	21	298	
	Medium Hearing Room with CRT	4	6	2	2	8	2	0	3	8	9	8	4	13	70	862
	Large Hearing Room	16	9	16	13	15	7	10	13	10	6	7	11	5	138	
	Large Hearing Room with Advanced CRT	5	8	5	6	8	4	0	2	11	1	4	3	10	67	
	Seminar Room	0	0	7	2	0	0	0	0	0	0	0	4	3	16	
	Seminar Room with Advanced CRT	7	2	0	0	1	4	0	0	0	0	0	0	0	14	
ADD ON FACILITIES	HD Projector	0	0	9	4	6	10	13	27	16	8	11	17	13	134	
	Portable VC (Recording)	0	0	2	0	3	0	0	0	1	0	3	2	3	14	152
	Smart Screen	0	0	0	0	1	0	0	0	0	0	3	0	0	4	

The AIAC counts with fully equipped hearing rooms which are able to host physical and virtual meetings.

The total number of room booking for the fiscal year from November 2022 to November 2023 is 862.

Details of the AIAC Facilities

Hearing Room Size	Capacity	Number of Rooms			
Small	10	6			
Medium	14	10			
Large	22	3			
Extra-Large	50	2			

Breakout Room Size	Capacity	Number of Rooms		
Small	4	7		
Medium	8	5		

The AIAC also provides VIP & Arbitrators' Lounges fully equipped with its own breakout and meeting rooms, dining area and large touch-screen.

In addition to the above-described rooms, the AIAC's Bangunan Sulaiman is also an excellent choice for events and large-scale gatherings. Our large capacity venues include two Seminar Rooms for up to 100 persons each our and theatre-style auditorium for up to 240 persons.

Parties interested in renting the AIAC's hearing room can request our ultra-modern Court Recording & Transcription System (CRT). The number of hearings with CRT system services for 2023 was:

- Medium Hearing Room with CRT: 48
- Large Hearing Room with CRT: 46
- Extra Large Hearing Room with CRT: 5

Catering services are available with quotations upon request. The AIAC rental rates include: High-Speed Wi-Fi **Exclusive Lounge Access** Audio-visual and The dining areas of the AIAC include: for Arbitrators technical support from Internet Access dedicated specialized Private Dining Rooms holding professionals up to 150 persons Indoor Cafeteria Outdoor Cafeteria hosts up to 100 persons Security for all premises, Complimentary Electric Free-of-charge Complimentary including guard patrol Vehicle (EV) Charging Parking (for hearings): and individually secured Stations Coffee, Tea, Biscuits and rooms **Drinking Water**

Details of the AIAC Services

Subject to quotation, the AIAC offers:

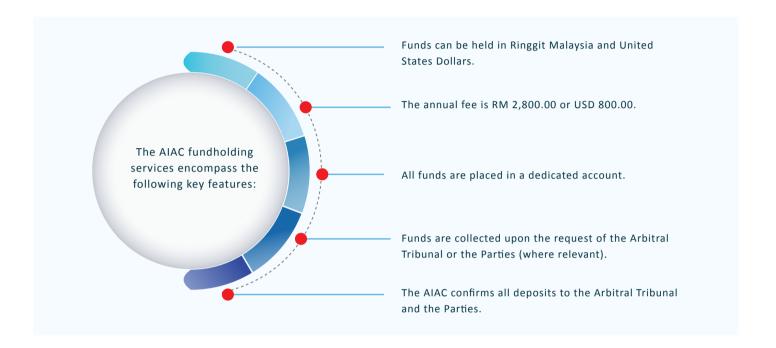
- State-of-The-Art Equipment: State-Of-The-Art Video-conferencing, Projection, Interpretation, Recording, Sound, and Webcasting Equipment
- CRT System: Ultra-modern Court Recording & Transcription System (CRT)

- Event management:
 - Team of specialised professionals focusing on in-person, hybrid and virtual events,
 - Logistical Assistance including event registration and coordination with 3rd party vendors,
 - Digital flyer and banner designs
- Printing, photocopying, scanning and fax services

Fundholding Services

The AIAC also offers fundholding services in ad-hoc arbitrations and alternative dispute resolution matters not administered by the AIAC, including arbitration, adjudication, mediation, and domain name disputes.

As a long-time provider of fundholding services, the AIAC has developed a standardised agreement to assist the Arbitral Tribunal and the Parties wishing to enter into a safe, reliable and practical fundholding scheme at the outset of proceedings or at any time during the proceedings.



Withholding tax is NOT applicable to the payment (being the release of fund deposited) made by the AIAC which the AIAC holds as a stakeholder, to foreign arbitrators or parties.

Tribunal Secretary

Recognising the growing demand for secretarial support in the way for arbitral tribunals to formally request the appointment of a since 2019. The application of AIAC Arbitration Rules has paved the enhancing the arbitration landscape in Malaysia.

administration of arbitral proceedings, the AIAC has witnessed a tribunal secretary. Such appointments, subject to case-by-case notable trend in the appointment of tribunal secretaries, particularly approval by the Director of the AIAC, exemplify our commitment to The rates for the AIAC rental and services is as follows:

	SEATING	WEEKDAY (9.00	A.M 5.00 P.M.)	WEEKEND (9.00 A.M 5.00 P.M.)		
	CAPACITY	Fullday (MYR)	Halfday (MYR)	Fullday (MYR)	Halfday (MYR)	
Extra Large Hearing Room	50	3,680	2,300	5,865	3,680	
Hearing Room with Advanced CRT**	50	4,530	3,265	6,715	5,600	
Theater (Seminar Room)	100	2,530	N/A	4,000	N/A	
Classroom / U-shape	30	2,530	N/A	4,000	N/A	
Large Hearing Room		1,265	750	1,955	1,265	
with Advanced CRT**	14	3,265	2,750	3,955	3,265	
with CRT**		3,105	2,645	3,795	3,105	
Medium Hearing Room		920	575	1,380	920	
with CRT**		2,530	2,185	2,990	2,530	
Small Hearing Room	8 - 10	500	350	810	500	
Breakout Room	6	180	N/A	N/A	N/A	
Breakout Room	4	150	N/A	N/A	N/A	
Auditorium	200	3,800	N/A	4,900	N/A	
Private Dining						
Theater	50	1,500	N/A	2,250	N/A	
Dining	50	650	N/A	1,100	N/A	
Arbitrators' Lounge	80	650	N/A	1,100	N/A	
Pavilion Foyer (Outdoor)	-	1,500	N/A	2,250	N/A	
Outdoor Cafe	100	1,200	N/A	1,600	N/A	

^{*}Rental rates shall be subject to any or all applicable tax as may be imposed by the Government, and any applicable AIAC management support fees.

^{**}Court Recording & Transcription System

ONGOING AND FUTURE PLAN

ARBITRATION RULES

This portfolio is focused on the ongoing efforts to spread awareness and expand the reach of the AIAC Arbitration Rules 2023. In line with our goal of further internationalising the AIAC, its products and services, this portfolio is centered on projects and initiatives to encourage the use of the AIAC Rules 2023 in both domestic and international markets.

i-ARBITRATION RULES

This portfolio is focused on the ongoing efforts to spread awareness and expand the reach of the AIAC i-Arbitration Rules 2023. In line with our goal of further internationalising the AIAC, its products and services, this portfolio is centered on projects and initiatives to encourage the use of the AIAC Rules 2023 in both domestic and international markets.

MEDIATION RULES

This portfolio is focused on the ongoing efforts to spread awareness and expand the reach of the AIAC Mediation Rules 2023. In line with our goal of further internationalising the AIAC, its products and services, this portfolio is centered on projects and initiatives to encourage the use of the AIAC Rules 2023 in both domestic and international markets.

AIAC SPORTS

AIAC Sports embraces a wide array of ADR mechanisms in sports. This portfolio is focused on initiatives such as the Asian Sports Arbitration Rules where the AIAC is committed to promote accessible dispute resolution and dispute avoidance for the Asian sports community. Our core mission includes prioritising capacity building to enhance awareness of current sports-related issues.

CIPAA REFORM

This portfolio is focused on studying the proposed amendments to the Construction Industry Payment and Adjudication Act 2012 (CIPAA) and was initiated in response to feedback from construction stakeholders on the need for a revision on CIPAA. The AIAC has been actively engaging with its stakeholders to collaborate and discuss the proposed amendments under the leadership of YA Dato' Lim Chong Fong.

DNDR/ADNDRC

The Asian Domain Name Dispute Resolution Centre (ADNDRC) was formed to provide dispute resolution services relating to disputed generic top-level domain names (gTLDs). ADNDRC is one of only four dispute resolution service providers in the world and the first and only one located in Asia, to offer dispute resolution services in relation to generic top-level domain names (gTLDs). The ADNDRC (Kuala Lumpur Office) is operated and managed by the AIAC since October 2009. This domain name portfolio is a specialised marketing portfolio as part of our effort to increase awareness and the number of domain name cases in AIAC. Currently, the legal team is in the midst of developing and revamping the existing domain name marketing materials. The AIAC hosted its annual ADNDRC Conference on 14th December 2023.

TECHNOLOGY DISPUTES

This portfolio is focused on formulating mechanism for resolving technological disputes. Undertaken study on possible mechanisms for resolution of technological disputes with specific reference to UK, Singapore and India. Present proposal includes introducing technology adjudication mechanism or separate schedule in the AIAC Arbitration Rules. Further development of proposal after studying UNCITRAL framework.

INTERNATIONAL COMMERCIAL COURT

This portfolio focuses on the study of possibly establishing MICC in Malaysia. The current state of the proposal assesses the potentialities and the necessary legislative and necessary groundwork required to establishing MICC, with close reference to the structure, organisation, and legal framework of the SICC and the DIFC.

ESG DISPUTES

The ESG agenda has become more prominent since the adoption of the Paris Agreement wherein States, corporations, and businesses are attempting to align their policies with the ESG agenda. The AIAC aspires to be one of the few arbitration institutions to offer a specific annexure to the Arbitration Rules 2023 for ESG related disputes in industry management that deal with matters related to environmental, social and governance.

MARITIME

This portfolio is focused on developing rules for resolving maritime disputes. Ongoing study on rules of different maritime arbitral institutions. Proposal will be on what are the possible mechanisms that AIAC can introduce – administered arbitration rules, specialised rules for specific disputes. Strategy will identify the specific targeted stakeholders and methods of approaching/collaborating with them.

SFC

The AIAC's Standard Form of Contract is a component of our dispute voidance and prevention products. This initiative involves revising the current AIAC's Standard Form of Contract to align with international best practices. It is aimed to achieve a balanced approach that benefits both employers and contractors. Presently, our legal team is actively reviewing all provisions within the AIAC's SFC (Main Contract) to identify areas in need of amendment.

MEDIATION ACT

This portfolio is focused on the reform of the Malaysian Mediation Act and the potential ratification of the Singapore Convention, working together with the government and other stakeholders.

SANCTION POLICY

The AIAC aims to formulate a Sanction Policy for uniform treatment of administering disputes and cases pertaining to sanctioned parties. To that end, we are, firstly, undertaking comprehensive research efforts for formulation of policy. Secondly, we are discussing with Maybank the specific requirements for unobstructed flow of funds for ADR proceedings from sanctioned parties, particularly Russian parties. Thirdly, we are also actively exploring the prospect of obtaining a permanent arbitral institution (PAI) status granted by the Ministry of Justice in Russia to administer arbitration proceedings seated in Russia.

AIAC Strategy

This project provides a methodology to develop a strategy for the AIAC for the promotion of the rules and products of the AIAC. Also, it liaises with all the portfolios to maintain a coherent and holistic approach in the AIAC strategy. The AIAC aims to focus its caction and utilise better its resources in fulfilling the objectives set for the each product and service.

PRE-MOOT

This portfolio is focused on the organisation of the Pre-Moot 2024, which is a collaboration between the AIAC and APAC. The website is aiacapacpremoot.com. At present, the Pre-Moot is at the stage of registration of teams and arbitrators.

CASE MANAGEMENT SYSTEM, ROSTER TEAM

By developing an integrated case management system (CMS), we aim to enhance the efficiency of our existing user support by providing a centralised online platform for case management resources and assistance. User's continuous feedback will continually improve the CMS based on current market trends. Additionally, the centralisation of data will expedite data retrieval and minimise administrative delays.

AALCO REGIONAL ARBITRATION CENTRES INITIATIVE

The AIAC aims to launch an initiative that will bring together all the other AALCO regional centres, in order to develop common best practices and promote ADI in Asia and Africa. This initiative is in line with the last resolution of the AALCO 60th Annual Session (AALCO/RES/ORG 3) and the AALCO's direction to the Centers to cooperate and collaborate in creating common standards and developing a "common system both administratively and financially".

PUBLICATIONS

This portfolio is focused on overseeing the progress and publication of AIAC newsletter and journal.

NEWSLETTER

The AIAC Newsletter is published bi-annually incorporating articles on events held by the AIAC provided by contributors.

JOURNAL

The AIAC Journal is an initiative of the AIAC to provide academic and professional insights on updates, trends, and

developments in arbitration and other forms of alternative dispute resolution (ADR). This of alternative dispute resolution (ADR). This is mainly done through article contributions of various experts in the field.

i-SFC

The Islamic Standard Form of Contracts (i-SFC) is one of the AIAC's initiatives to form a Dispute Avoidance and Prevention product to cater to the demands of those who are looking for Shariah-compliant construction contracts internationally and domestically. The AIAC is currently working closely with the Steering Committees, chaired by Tun Zaki Tun Azmi, on this product with the aim to launch it by early year 2024.

AIAC YPG

This portfolio focuses on furthering the reach and impact of the AIAC YPG platform across the domestic and international ADR community. This project is envisioned to be re-launched in January 2024. The team is currently working on the internal restructuring of the group and organising the AIAC YPG Conference 2024.

KL BAR AND SELANGOR BAR EVENTS

This portfolio is focused on event planning in collaboration with KL Bar and Selangor Bar, that is developed in 3 consecutive series by the joint organisers. It kickstarted on 12th December 2023, with the first seminar entitled "Expert Evidence in Arbitration".

AIP (6 events per year)

The Arbitration-in-Practice ("AIP") Workshop series is aimed at providing practical and professional development training to accredited arbitrators, through conducting workshops in the form of panel discussions.

The sessions encompass a wide range of topics, amongst others, examination of witnesses, conduct of hearings and drafting of arbitral awards.

CONTINUING COMPETENCY DEVELOPMENT (CCD) - 10 EVENTS

AIAC The Continuing Competency Development ("CCD") Workshop Series is aimed to be interactive and helpful for relevant stakeholders who regularly appear and participate in proceedings under the Construction Industry Payment Adjudication Act 2012. The focused topics of the CCD Workshop Series were selected with the aim of finessing the ability of AIAC-empanelled adjudicators to deal with all technical, procedural and substantive matters as well as drafting enforceable decisions.

ASIA ADR WEEK

The ASIA ADR Week is one of the flagship events of the AIAC which seeks to bring together ADR practitioners from across the globe to update its stakeholders on the ever-changing landscape of ADR. This event, composed of various discussions on developments in ADR which centers around an overarching theme, is a platform for capacity-building in the ADR community.

JUDICIAL REVIEW

The AIAC is currently defending two legal actions commenced against the AIAC (and others). The questions of law that is pending determination includes, amongst others, the immunities and privileges conferred to the AIAC under the International Organization (Privileges and Immunities) Act 1992 ("IOPIA"), CIPAA 2012 as well as the Host Country Agreement.

TRADEMARK ISSUES

The AIAC is committed to safeguard its trademark by initiating applications in multiple jurisdictions, beginning with China. This proactive step ensures global protection and reinforces brand identity by fortifying its legal presence, AIAC solidifies its position as an international arbitration centre, fostering trust and credibility among stakeholders worldwide.

PANELLIST

This portfolio focuses on assisting the legal team in reviewing applications of aspiring arbitrators, mediators, adjudicator, and domain name panellists. Furthermore, this team also assists in answering to enquiries and provide administrative assistance for applicants unable to use the AIAC online platform.

WEBSITE

This portfolio focuses on developing a modern website for AIAC with attractive design, holistic content and backend control with AIAC to ensure timely updates.

CMAC - COMMON PLATFORM TO CMAC, CIETAC, AIAC, AIADR (TRAINING ARM)

This is new portfolio to be discussed with CMAC from China in developing a common platform for the ADR community.

APPOINTING AUTHORITY

This is an ongoing research on the appointing process of several arbitration institutions for arbitrators. The output aims to provide a comparative analysis on potential changes in the appointment process for our rules.

AIAC ANNUAL REPORT

The AIAC annual report serves as a comprehensive reflection of its statistics, operational milestones and strategic advancements. It provides relevant stakeholders with insights into its products, facilities and services.

BOOK PROJECT - ARBITRATION

The main objective of this book project is to provide developments and updates on arbitration. The forthcoming book aims to provide a comprehensive and insightful resource for legal professionals, and scholars interested in the field. This book will shed light on the background of arbitration, include updates on the field, and explore various disciplines and fields where arbitration has a growing impact. By delving into these aspects, the book seeks to promote a deeper understanding of this particular mode of alternative dispute resolution. It will serve as a valuable reference for practitioners, academics, and anyone involved in the ADR industry.

BOOK PROJECT - CIPAA REPORT

The main objective of this book project is to provide the latest statistics, and legal updates on adjudication under the CIPAA. The forthcoming book aims to provide a comprehensive and insightful resource for legal professionals, and scholars interested in the field of adjudication. This book project will serve as a valuable reference for adjudicators, legal professionals, practitioners, academics, and anyone involved in construction industry.

BOOK PROJECT - SPORTS LAW AND AIAC SPORTS RULES

The main objective of this book project is to promote scholarship in the domains of sports and ADR. The forthcoming book aims to provide a comprehensive and insightful resource for sports enthusiasts, legal professionals, and scholars interested in the field of sports ADR, with a particular focus on the Asian region. This book will shed light on the unique challenges and opportunities within the realm of sports disputes, explore the intricacies of arbitration, among others, as the preferred method of resolving these disputes, and offer a detailed analysis of the Asian Sports Arbitration Rules. By delving into these aspects, the book seeks to promote a deeper understanding of the complex interplay between sports, ADR, and the specific rules governing sports disputes in Asia. It will serve as a valuable reference for practitioners, academics, and anyone involved in the sports industry, contributing to the growth and development of sports ADR in the region.

MALAYSIA PORTFOLIO

Although the AIAC already has a strong presence in Malaysia, this portfolio seeks to extend the AIAC's reach to diverse market segments (e.g., corporations, general counsels, professional institutions) to bolster the adoption of ADR within the local business community. Additionally, we aim to foster productive dialogues between international businesses invested Malaysia and the local community to better understand their requirements and provide essential support.

INDIA PORTFOLIO

This is a specialised marketing portfolio tailored for the Indian market, aimed at expanding the reach of our products and services. This includes a focus on areas such

as arbitration, mediation, ADNDRC, and sports arbitration. Currently, our legal team is working on an India roadshow proposal and is in the process of creating a standardised marketing strategy for the Indian market.

CHINA PORTFOLIO

This portfolio seeks to extend the AIAC's reach to China market. Considering China's evolving legal landscape, AIAC aims to foster synergistic partnerships and offer tailored ADR solutions. By leveraging cultural insights and legal expertise, AIAC seeks to establish enduring relationships and promote effective cross-border dispute resolution initiatives in China.

MIDDLE EAST & NORTH AFRICA PORTFOLIO

AIAC aims to promote its products and services in the MENA region, particularly the Islamic arbitration rules. Also, to maintain close ties to the ADR institutions in this region. The upcoming strategy for the MENA market is currently undergoing careful research, focusing on customised approaches for successful implementation. By nurturing collaborations across borders and gaining insights into regional dynamics, AIAC is dedicated to promoting and improving ADR accessibility within the MENA community.

RUSSIA, BELARUS, AND CIS PORTFOLIO

This is a specialised marketing portfolio tailored for the Russian market, aimed at expanding the reach of our products and services. This includes a focus on areas such as arbitration, mediation, ADNDRC, and sports arbitration. Currently, our legal team are in the midst of exploring avenues to administer sanction disputes in the AIAC as well as the possibility to enter into the Russian market as the international permanent arbitration institution.

ASEAN PORTFOLIO

AIAC is poised to explore its ASEAN portfolio, aiming to introduce AIAC's ADR products in the region. The forthcoming strategy for the ASEAN market remains under meticulous research, emphasising tailored approaches for effective implementation. By fostering cross-border collaborations and understanding regional dynamics, AIAC strives to promote and enhance ADR accessibility within the ASEAN community.

JAPAN & KOREA PORTFOLIO

This specialised marketing portfolio is customised for the Japanese and Korean markets, with the objective of broadening the reach of our products. It places particular emphasis on areas such as arbitration, mediation, and sports arbitration. At present, our legal team is actively developing a standardised marketing strategy for this region.

SUB-SAHARIAN AFRICA PORTFOLIO

This portfolio is focused in expanding the AIAC's influence and reach in sub-Saharan Africa. The goal is to raise awareness on our products and services in the areas of arbitration, mediation, ADNDRC and dispute prevention.

VISION FOR THE FUTURE

For more than 45 years since its establishment, the AIAC has achieved so much by setting itself on a path of excellence marked with a vision for the future. The year 2023 was a remarkable year for the Centre as we implemented diverse innovative projects and hosted interactive events that strengthened the ADR ecosystem.

Through its proactive and robust outreach activities and events, the AIAC has made significant strides in its efforts to promote ADR in the Asian continent. In its pursuit to globalise its services, AIAC has refined its suite of rules with the reintroduction of the UNCITRAL Rules, which have been widely accepted and adopted worldwide. The series of amendments its Rules, namely AIAC Arbitration Rules 2023, AIAC Mediation Rules 2023 and AIAC i-Arbitration Rules 2023, are indicative of AIAC's continuous effort to adapt and remain effective in the face of emerging industry trends.

Another notable example is the introduction of the Asian Sports Arbitration Rules, a groundbreaking framework tailored to resolve disputes within the sports industry. Being the first sports arbitration rules in the Asia, it highlights AIAC's capacity for innovation.

After the amendment of the AIAC's suite of rules and the introduction of the Asian Sports Arbitration Rules, we aim to create greater awareness of its products and services among the ADR community in Malaysia and beyond. This move is a testament to the organization's commitment to continuously improve and innovate its services to meet the evolving needs of the industry.

As we endeavour to internationalise our caseload, the AIAC took the initiative to develop a series of new projects and portfolios that will guarantee a sui generis approach to each portfolio and project. Moreover, the AIAC aims to achieve self-sustenance in the upcoming years, where the AIAC's operations are fully funded

by our own income. This will propel us to spearhead ADR in Malaysia and across the region. We are planning strategic objectives that will elaborate on how the AIAC intends to expand its reach and enhance its influence, with a focus on specific forthcoming projects and initiatives.

One of our key future events will be the Asian Sports ADR Summit - Mastering the Playbook. This event in January 2024 will bring together professionals from all walks of life to exchange on ADR in sport-related disputes. The Asian Sports ADR Summit is founded on the Asian Sports Arbitration Rules ("Sports Rules"), which were unveiled on 6th October 2023. The Sports Rules align with internationally accepted modern practices, ensuring the efficient resolution of all sports-related disputes for parties, particularly in Asia, wishing to refer their disputes to arbitration. This initiative is in line with the AIAC's goal of becoming a preferred ADR hub in the region, offering stakeholders a fair and cost-effective platform, ensuring that financial considerations do not hinder access to justice. The administrative services and facilities provided under the Sports Rules by the AIAC enable parties to fully leverage the ADR mechanism in managing their disputes.

The AIAC also aims to establish a Sanction Policy that will ensure uniform handling of administrative disputes and cases parties affected by concerning imposition of sanctions. This aligns with the AIAC's commitment to provide cost-efficient and efficacious alternate dispute resolution services all entities without discrimination. Indeed, it is consistent with the principle no person/entity should be denied access to justice. To that end, the AIAC has embarked upon a comprehensive study concerning potential challenges encountered in an arbitral proceeding upon the imposition of sanctions. One substantial challenge concerns the inability/reluctance of banking institutions in facilitating essential financial transactions requisite for the continuance of the proceedings. In an attempt to resolve the same, the AIAC is endeavouring to engage in discussions with the Maybank or the Bank Negara Malaysia in an effort to facilitate the seamless flow of funds to ADR proceedings from sanctioned parties, while continuing to comply with the legal requirements. Equally, the AIAC is seeking to obtain the status of permanent arbitral institution (PAI), bestowed by the Ministry of Justice in Russia, which authorises the administration of Russian-seated arbitrations.

AIAC's efforts on expanding its mechanisms for resolving specialised disputes are a strategic move towards broadening its international caseload. By formulating a dedicated mechanism for technological disputes, AIAC is addressing the growing need for expert resolution in this rapidly advancing sector. The consideration of models from the UK, Singapore, and India, and the alignment with the UNCITRAL framework, illustrate AIAC's commitment to international standards and practices. Introducing a technology adjudication mechanism or a separate schedule in the AIAC Arbitration Rules can position the Centre as a preferred venue for such disputes globally.

Furthermore, the AIAC's initiative to integrate an annexure for Environmental, Social, and Governance (ESG) disputes into its Arbitration Rules 2023 is a timely response to the increasing prominence of the ESG agenda post the Paris Agreement. This specialised focus on ESG disputes in industry management is poised to attract States, corporations, and businesses seeking to align their operations with ESG principles, thereby expanding AIAC's international caseload in a burgeoning area of global importance.

In the maritime sector, AIAC's ongoing study of various maritime arbitral institutions' rules is laying the groundwork for developing its set of maritime dispute resolution rules. By crafting administered arbitration rules or specialised rules for

specific disputes, AIAC is positioning itself to meet the specific needs of the maritime industry. The strategy to identify and engage targeted stakeholders further demonstrates AIAC's proactive approach in becoming a central hub for maritime arbitration.

These concerted efforts signal AIAC's strategic foresight and adaptability to niche areas of arbitration, setting a course for the Centre to attract a diverse range of international cases and stakeholders in the fields of technology, ESG, and maritime disputes.

Furthermore, the AIAC's plans to expand its network of friends and partners which will bridge the gap between the ADR communities in Asia, elevating the practice of ADR in the region. The development of fresh training programs and knowledge dissemination initiatives will also play a crucial role in achieving this goal.

AIAC's planned road shows are a comprehensive strategy to deepen its engagement across diverse markets and enhance the adoption of its ADR services globally. The road shows aim to achieve the following objectives.

Where Malaysia Portfolio is concerned, while AIAC is already well-established in Malaysia, the road shows are designed to penetrate further into various market segments including corporations, general counsels, and professional institutions. The objective is to promote ADR within the local business community, fostering productive dialogues between international businesses with interests in Malaysia and the local stakeholders, thereby tailoring AIAC's support to their specific needs.

In regards to India Portfolio, AIAC's India-focused marketing strategy is to expand the visibility and uptake of its ADR offerings, which include arbitration, mediation, ADNDRC, and sports arbitration. The India road show will be a key tool in this initiative, part of a wider plan to tailor AIAC's approach to the unique demands of the Indian market.

China Portfolio is one of the most important due to its blooming economy activities. Similar to the India strategy, the China Portfolio is focused on a specialized marketing approach, aiming to broaden the reach of AIAC's services in areas such as arbitration and mediation. To enhance cooperation with Chinese arbitration centres, AIAC is planning to establish a common platform with them to facilitate the exchange of information, the joint creation and utilisation of resources, and joint marketing effort to promote the use of ADR as an effective and efficient method of dispute resolution. AIAC is also exploring the opening of Representative Offices especially in China. This move is intended to serve the Chinese ADR market more effectively and to attract arbitration cases from China, while simultaneously supporting administration of such cases in Malaysia and have a shared panel of arbitrators. The road show is also part of this strategy, indicating a targeted effort to engage with the Chinese

AIAC's efforts in the Middle East & North Africa region focus on promoting its unique products like Islamic arbitration rules and strengthening relationships with ADR institutions. The road shows will be informed by customised strategies that cater to the regional preferences and requirements.

For the markets in Russia, Belarus, and the CIS, AIAC is exploring opportunities to administer sanction disputes and establish itself as a recognized international arbitration institution. The road shows will facilitate this by opening dialogue and building relationships.

In furtherance to the above, with its eye on the ASEAN region, AIAC is preparing to showcase its ADR offerings through a meticulously researched strategy. The road shows will play a vital role in introducing AIAC's services and fostering regional connections.

AIAC's Japan and Korea road shows will focus on marketing its arbitration, mediation, and sports arbitration services. A standardised marketing strategy is being developed to cater to these specific markets.

The vision for AIAC in Sub-Saharan Africa is to expand its influence through road shows that raise awareness of its services in arbitration, mediation, ADNDRC, and dispute prevention.

In essence, these road shows are a strategic endeavor to facilitate AIAC's global expansion, catering to specific regional needs, fostering international relationships, and ensuring that its ADR mechanisms are accessible and well-suited to the diverse requirements of its international clientele.

The focus of the Centre in 2023 was to gain global visibility and the reputation of AIAC. Given that a well-known regarded and respected arbitral institute would attract more international cases, international marketing is necessary to ensure that AIAC is visible globally and builds a positive reputation. It will also establish Malaysia as a hub for Alternative Dispute Resolution (ADR).

This not only enhances the institution's experience and expertise and contributes to the overall growth and development of the arbitration ecosystem within the country, overseas marketing of by an arbitral institution can also have a positive economic country. Increased imnact οn the international cases bring in foreign legal investment. professionals, businesses, stimulating economic activity and potentially creating job opportunities in the legal sector.

Accordingly, the focus of the AIAC in 2024 will remain the primary objective of gaining global reputation and visibility of the AIAC to establish Malaysia as a prominent ADR hub. This would encompass marketing strategies, partnerships, and initiatives aimed at enhancing the operational and jurisdictional frameworks of the AIAC.

Whilst all countries compete to attract international business and investments in the globalised world, Malaysia, in particular

the AIAC, has strengths in enhancing its attractiveness to global users. We have state-of-art facilities with a competitive price and a supportive legal system to encourage ADR. The 5-star Majestic Hotel across the road from Bangunan Sulaiman provides significant synergies.

Establishing a reputable arbitration institute requires perseverance, therefore, the challenges can be overcome with the government's continued support. Together, we can forge a path that strengthens the AIAC's global standing and contributes to the broader goal of establishing Malaysia as a hub for international dispute resolution.

It bears reiterating AIAC's unwavering commitment to excellence, innovation, and maintaining high standards in ADR services. This concluding section would reflect on AIAC's dedication to adapting to the evolving global landscape and its resolve to remain at the forefront of ADR services. Continued commitment to innovation and excellence, highlighting AIAC's dedication to maintaining high standards and adopting innovative approaches in ADR and emphasise the importance of a robust ADR ecosystem.

To this end, this vision serves as a roadmap for AIAC's future growth and development, positioning it as leader in the global ADR landscape. AIAC's role in training, networking and community building and highlight AIAC's efforts to bridge gaps within the ADR community and foster a collaborative environment in the region.

Overall, the AIAC's achievements and plans for the future are cause for hope and optimism for the ADR community in Asia and beyond. The AIAC's unwavering commitment to excellence and innovation will undoubtedly continue to drive its success in the years to come.





ASIAN INTERNATIONAL ARBITRATION CENTRE

BANGUNAN SULAIMAN,
JALAN SULTAN HISHAMUDDIN,
50000 KUALA LUMPUR
T +603 2271 1000
F +603 2271 1010
E enquiry@aiac.world